

# Consultation feedback form

November – December 2023

**National Grid Electricity Transmission is consulting on proposals to extend the existing 400 kV Norwich Main substation in South Norfolk.**

## Overview

The way we generate electricity in the UK is changing, and we are transitioning to cheaper, cleaner, and more secure forms of energy like new offshore windfarms.

We need to make changes to our network of pylons, cables, and substations that transport electricity around the country, so that everyone has access to the clean electricity from these new renewable sources.

We need to extend the site to install new equipment to connect new sources of generation to the grid, including new electricity from new offshore wind and interconnectors that are planned in the area.

The substation works at Norwich Main will support the UK's target to achieve net zero.

## Your feedback

Your feedback is important and will help us to develop our proposals. All feedback received will be recorded and considered as we further shape our plans.

You can provide feedback during this consultation by completing a paper feedback form or by filling it in online. You are welcome to answer all or only some of the questions in this feedback form, depending on the issues that are most important to you. There is also an opportunity to comment generally on the project and this consultation.

We have published more information on the proposed substation works:

- Project leaflet
- Exhibition boards
- Frequently asked questions

These documents are available on our website **[nationalgrid.com/norwichsubstation](https://nationalgrid.com/norwichsubstation)**. If you wish to receive paper copies of these documents or need them in another format, please get in touch by freephone on **0800 0463 857** or by email at **[norwichmain@nationalgrid.com](mailto:norwichmain@nationalgrid.com)** (please note print charges may apply). An online version of this questionnaire can also be submitted via our website.

## Further information

Please submit your response to this consultation by **11:59pm** on **8 December 2023**. We cannot guarantee that responses received after this time will be considered. To return this feedback form free of charge, please write **Freepost NORWICH MAIN SUBSTATION** (no stamp or further address details are required) on an envelope.



About you

Your details

Title:  First name:

Surname:

Organisation/group (if responding on behalf of organisation):

Address:

Postcode:

Email address:

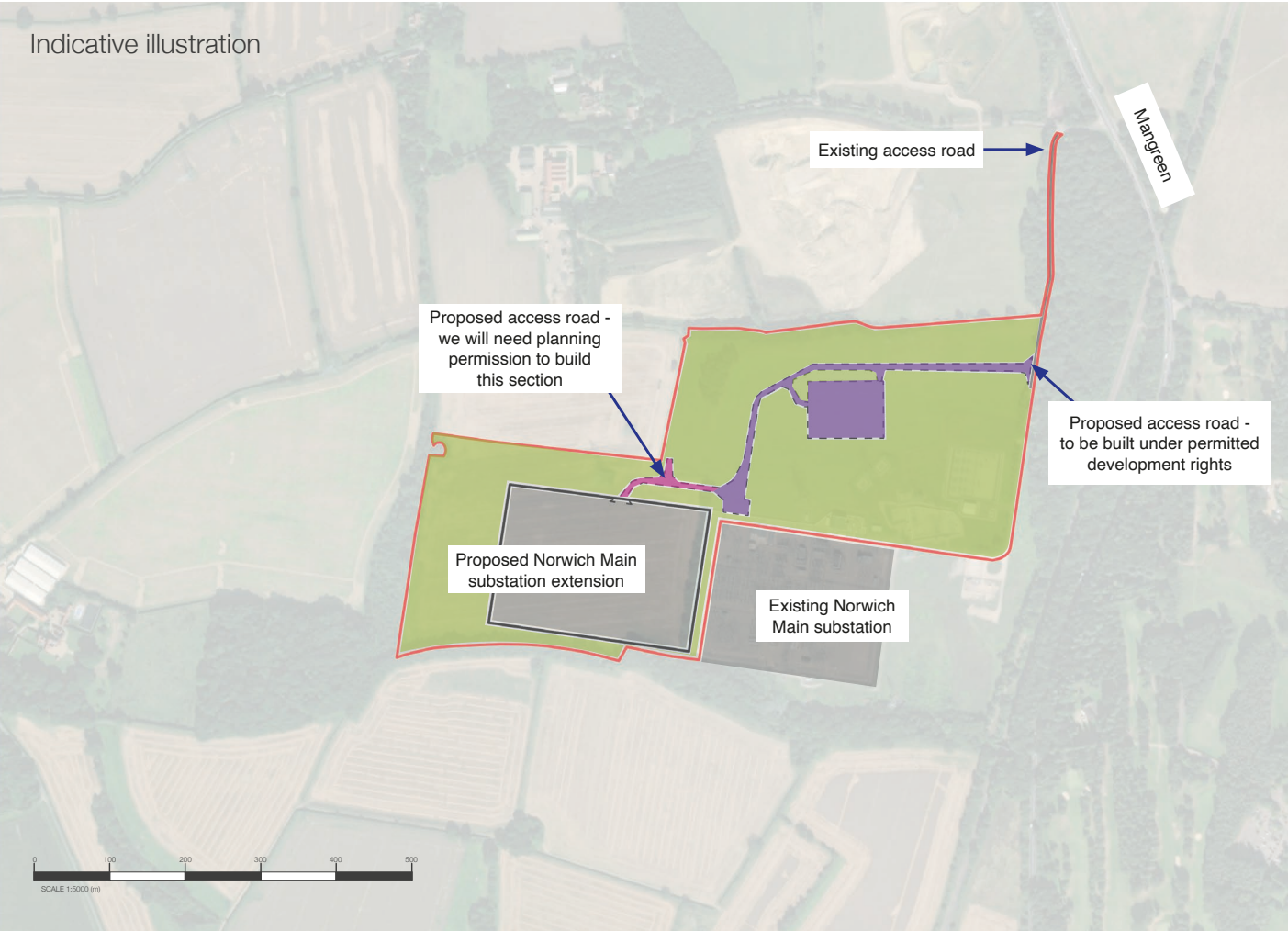
☐ Please tick here if you would like us to keep you updated about our proposals via email

How would you describe your interest the Norwich Main area?

- ☐ Local resident
- ☐ Local representative (e.g. Councillor, MP)
- ☐ Local business owner
- ☐ Local interest group member (if so, please name)
- ☐ Statutory organisation (please specify in the text box below)
- ☐ Other (please specify)

Our proposals for the substation works at Norwich Main

This map shows a high-level overview of our proposed substation works at Norwich Main. Find out more by visiting our website, attending one of our public consultation events or attending our webinar. These are indicative proposals and there will be ongoing environmental work to confirm the final design for the substation extension.



We are proposing to landscape and add new planting around the extension to help mitigate any potential visual impact.

We will also provide a minimum of 10% biodiversity net gain.

We expect to provide landscaping andsome biodiversity net gain within the green areas shown.

Some biodiversity net gain may be delivered off-site.

We need to carry out further work before we confirm the exact locations of landscaping, planting and biodiversity net gain. We will provide more information when we submit our planning application to South Norfolk Council in early 2024.

**1. Having reviewed the map and available information on the substation works at Norwich Main, what are your views on the proposed extension works?**

**2. Do you have any comments on the proposed site access?**

**3. Is there anything you would like to make us aware of (for example ecology)?**

National Grid Electricity Transmission has a Community Grant Fund available to charitable and not-for-profit organisations to apply for funding for community-based initiatives in locations where our works are taking place. You can read more about that at [nationalgrid.com/responsibility/community/community-grant-programme](https://nationalgrid.com/responsibility/community/community-grant-programme)

**4. In addition to our Community Grant Fund, are there other ways in which you would wish to see local communities benefit from hosting new electricity transmission infrastructure?**

Our consultation

Please let us know your views on the quality of our (printed and online) consultation materials, our face-to-face consultation events, how we have notified people about our proposals, and anything else related to this consultation.

Please let us know how you heard about this consultation by ticking one or more of the following boxes:

- ☐ Received a letter from National Grid
- ☐ Received an email from National Grid
- ☐ Received information from a local authority
- ☐ Informed by a local elected representative
- ☐ Saw social media coverage
- ☐ Saw coverage in local media
- ☐ Word of mouth
- ☐ Other (please state)

Please rate the information included as part of this consultation in terms of how clearly it was presented and how easy it was to understand:

- ☐ Very good
- ☐ Good
- ☐ Average
- ☐ Poor
- ☐ Very poor
- ☐ Unsure

Reasons for answer

Please rate how well this consultation was promoted and advertised to the public:

- ☐ Very good
- ☐ Good
- ☐ Average
- ☐ Poor
- ☐ Very poor
- ☐ Unsure

Reasons for answer

Did you attend our face-to-face consultation or online webinar?

- ☐ Yes
- ☐ No
- ☐ Online webinar

How informative did you find our consultation event materials?

- ☐ Very informative
- ☐ Quite informative
- ☐ Not informative
- ☐ No opinion

Do you have further comments about our consultation process or anything we can improve about our consultation?



Equality and diversity

National Grid would be grateful if you could answer the following equality and diversity questions. We will use the information we receive to help understand whether our consultation has been useful to people of different backgrounds and requirements.

We may publish a summary of the results, but no information about an individual would be revealed. The answers you provide to this question are defined as ‘special category data’. If you agree to provide Equality and Diversity information, you can withdraw your permission at any time. To withdraw your details, please contact us via email at **[norwichmain@nationalgrid.com](mailto:norwichmain@nationalgrid.com)**

1. What is your gender?

- ☐ Male
- ☐ Female
- ☐ Non-binary
- ☐ Prefer not to say

2. Do you consider yourself a person with a disability?

- ☐ Yes
- ☐ No
- ☐ Prefer not to say

3. How would you describe your ethnic background?

- ☐ White English, Welsh, Scottish, Northern Irish or British

☐ Any other Asian background
- ☐ Irish

☐ Black, African, Caribbean or Black British
- ☐ Gypsy or Irish Traveller

☐ African
- ☐ Any other White background

☐ Caribbean
- ☐ Mixed or Multiple ethnic groups

☐ Any other Black, African or Caribbean background (please state)
- ☐ White and Black Caribbean
- ☐ White and Black African
- ☐ White and Asian

☐ Arab
- ☐ Any other Mixed or Multiple ethnic background (please state)

☐ Any other ethnic group (please state)

☐ Asian or Asian British

☐ Indian

☐ Pakistani

☐ Bangladeshi

☐ Chinese

4. What is your age?

- ☐ Under 16

☐ 16-24

☐ 25-34

☐ 35-44
- ☐ 45-54

☐ 55-64

☐ 65+

Further comments

Further comments

## Data privacy notice

National Grid is committed to protecting your personal information. Whenever you provide such information, we are legally obliged to use it in line with all applicable laws concerning the protection of personal data, including the UK General Data Protection Regulation (GDPR).

### How will National Grid Electricity Transmission use the information we collect about you?

We will use your personal data collected via this consultation for a number of purposes, including:

- to analyse your feedback to the consultation;
- to keep up-to-date records of our communications with individuals and organisations.

Any personal information you include in this form will be handled and used by (or made available to) the following recipients to record, analyse and report on the feedback we receive:

- National Grid Electricity Transmission;
- Local Planning Authority;
- our legal advisers; and
- consultants working on the substation works at Norwich Main

### What rights do I have over my personal data?

Under the terms of the UK GDPR, you have certain rights over how your personal data is retained and used by National Grid Electricity Transmission. For more information, see our full data privacy statement [nationalgrid.com/privacy-policy](https://nationalgrid.com/privacy-policy)

## Contact us

**By email:** [norwichmain@nationalgrid.com](mailto:norwichmain@nationalgrid.com)

**By Freephone:** 0800 0463 857

**Visit our website:** [nationalgrid.com/norwichsubstation](https://nationalgrid.com/norwichsubstation)

Please note our Freephone line is open Monday to Friday 9am to 5:30pm; please leave a message outside of these times.

