

# Net Zero: How we are Planning for 2050 webinar

## Feedback and learnings

Stakeholder Management & Insights Team

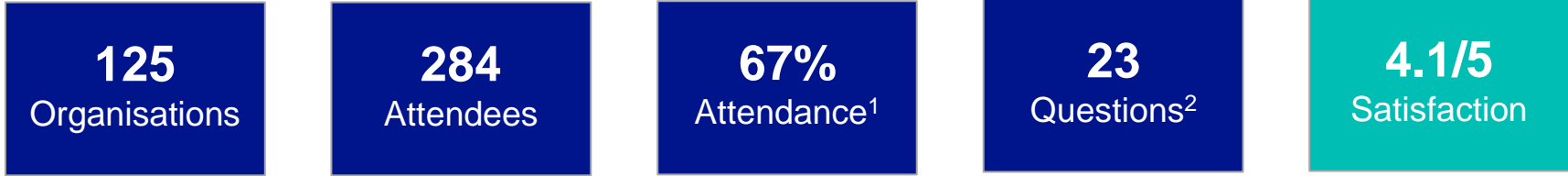
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# Webinar - Net Zero: How we are Planning for 2050

## Engagement analysis



### How did people find the webinar?

Extremely dissatisfied (1) to Extremely satisfied (5)

Element	Score out of 5
Channel (webinar)	4.6
Format (presentation + polls)	4.3
Content	4.3
Ability to participate	4.0

### Key takeaways

- Webinar is a good channel for a wide reach. All respondents were either somewhat (42%) or extremely satisfied (58%) with the choice of delivery.
- Provide joined up thinking with other stakeholders in particular the Electricity System Operator, DNOs and TOs
- The ability to participate scored the lowest. Future engagements aim to take this into account, and ensure people are able to get involved.
- More targeted engagements to get specific feedback

# Listening to our Stakeholders

**Following the webinar held and speaking to stakeholders, it was made clear that we need to continue to work closer and more collaboratively with other Transmission Owners, Distribution Network Operators and the Electricity System Operator.**

We have been extending our engagement with our Distribution Network Operator and Electricity System Operator stakeholders to provide a new way for us to work together with our stakeholders to define and evolve our view of the future needs of the electricity transmission network with their input.

We gathered some valuable insights, including an advocacy for a single coordinated view of collective network plans and supporting data, the value of making decisions in the near future in the context of longer term net zero network requirements, and the importance of connections reform activities like those being carried out by NGET in enabling network access for our diverse customer base in a timely manner.

Moreover, the Transmission Owners (TOs), are developing future engagements with the aim to share and gain insights and avoid confusion and duplication, by jointly engaging with our mutual stakeholders.