

Home / Press Releases /

# National Grid 'chips in' for free lunch for elderly residents

National Grid serves up free lunch while it replaces the gas mains for elderly Hertford residents

13 Apr 2016

Hertford's Gosselin House is the 'pilaice' to be this Thursday (14 April) as National Grid treats local elderly residents to a free fish and chip lunch.

The gas network company will have to cut gas supplies for the day to some 60 retirement flats and bungalows while it carries out essential work to upgrade gas mains in the area.

To make sure none of the elderly residents go without a hot meal, the company has hired a fish and chip van to serve up a mouth-watering, freshly cooked, free lunch. Gas supplies are expected to be restored by tea time.

National Grid is currently replacing gas mains in the Bengoe area to keep gas flowing for decades to come. The existing metal mains are being replaced with tough new plastic pipes that will last for at least 80 years if left undisturbed in the ground.

Dilbir Chana, National Grid Authorising Engineer, said: "National Grid plays a vital role in keeping people warm and this work will ensure safe and reliable gas supplies for decades to come. However, it is important that we make sure our more vulnerable customers are kept safe and warm whenever we have to temporarily disconnect gas supplies. We thought residents might appreciate a hot meal while they were waiting for supplies to be restored."

Gas engineers will require access to properties. All National Grid employees and contractors carry official identity cards, which people should ask to see before letting anyone into their property. For further information about this project call 0800 096 5678 or, to find out how National Grid replaces gas mains go to [www.bettergaspipes.co.uk](http://www.bettergaspipes.co.uk)

Contact for media information only

Share this page



## Notes for editors

### Notes to Editors:

National Grid is pivotal to the energy systems in the UK and the north eastern United States. We aim to serve customers well and efficiently, supporting the communities in which we operate and making possible the energy systems of the future.

#### National Grid in the UK:

- We own and operate the electricity transmission network in England and Wales, with day-to-day responsibility for balancing supply and demand. We also operate, but do not own, the Scottish networks. Our networks comprise approximately 7,200 kilometres (4,474 miles) of overhead line, 1,500 kilometres (932 miles) of underground cable and 342 substations.
- We own and operate the gas National Transmission System in Great Britain, with day-to-day responsibility for balancing supply and demand. Our network comprises approximately 7,660 kilometres (4,760 miles) of high-pressure pipe and 618 above-ground installations.
- As Great Britain's System Operator (SO) we make sure gas and electricity is transported safely and efficiently from where it is produced to where it is consumed. From April 2019, Electricity System Operator (ESO) is a new standalone business within National Grid, legally separate from all other parts of the National Grid Group. This will provide the right environment to deliver a balanced and impartial ESO that can realise real benefits for consumers as we transition to a more decentralised, decarbonised electricity system.
- Other UK activities mainly relate to businesses operating in competitive markets outside of our core regulated businesses; including interconnectors, gas metering activities and a liquefied natural gas (LNG) importation terminal – all of which are now part of National Grid Ventures. National Grid Property is responsible for the management, clean-up and disposal of surplus sites in the UK. Most of these are former gas works.

Find out more about the energy challenge and how National Grid is helping find solutions to some of the challenges we face at <https://www.nationalgrid.com/group/news>

National Grid undertakes no obligation to update any of the information contained in this release, which speaks only as at the date of this release, unless required by law or regulation.

## Quicklinks

### In Media

- > [Press Releases](#)
- > [Media contacts](#)

## Useful National Grid information

### United Kingdom

- > [Our business](#)
- > [Electricity](#)
- > [Gas](#)
- > [Operating responsibly](#)
- > [Investor factsheets](#)
- > [Presentations and webcasts](#)
- > [Annual reports](#)
- > [Biographies](#)

### United States

- > [Our business](#)
- > [Operating responsibly](#)
- > [Investor factsheets](#)
- > [Presentations and webcasts](#)
- > [Annual reports](#)
- > [Biographies](#)