

Manifest data errors in the tariff calculation

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Background

- ◆ Current real situation that we need to resolve asap, but no contractual way to do it.
- ◆ What happens when:
 - ◆ Data is provided and used in good faith,
 - ◆ Methodology applied correctly using the supplied data,
 - ◆ However there was a significant error in the data.
- ◆ Therefore propose to change methodology to cater for this issue now and in the future.

Issues

- ◆ Is a methodology change the appropriate vehicle?
- ◆ How should a proposed methodology change cope with:
 - ◆ How to define a manifest error?
 - ◆ How far back can data errors be corrected?
 - ◆ What happens if a user is undercharged instead of overcharged?
 - ◆ Who should be recompensed?
 - ◆ What are the mechanics of recompense?
 - ◆ Should there be any limits to compensation?
 - ◆ Others?

Next steps

- ◆ Quite a few difficult issues to contend with.
- ◆ Is a pre-consultation necessary?
- ◆ Need to bring out all issues.
- ◆ Consider issues and develop into a formal presentation to take to TCMF.