

Quick Checklist for you to print and complete – New Gas Connection

To enable you to complete your order online we recommend you obtain the following information prior to applying. Below is a list (in general order) of selected web application questions. Please use this sheet in conjunction with the main customer guidance manual

Question on web	Why do we need this? / Notes	Your Answer		
Are you the owner , occupier of the building or are you applying on behalf of a business ?	If you are applying as a business we will send you an invoice. If you are not the owner you must have permission from them to apply on their behalf.	E.G. I am the owner		
Does your neighbour have a gas supply? (piped natural gas)	This is the easiest way our customers can establish if their premise is near a Gas Main. <i>Please make sure you have permission from any neighbours before checking their property for a gas supply</i>	YES	NO	Don't Know
Is consent required and obtained?	On occasion our customers may require their new gas supply or meter box to encroach land that does not belong to them (third party land). In such instances we require proof of the land/property owners consent before work commences.	Consent not required (no third party encroachment) Consent required and obtained Consent required (not yet obtained)		
How much service pipe will need to be laid for your new connection?	This is the distance from your property boundary to your meter position. Usually the boundary of your front garden or driveway to your chosen meter position	E.G. 15 metres		
Would you like to excavate your own trench?	You can excavate the trench within your own property for your service pipe yourself or you can request National Grid to provide the excavations – see <i>Help > Customer guidance- Trench and ducting</i>	National Grid provide excavations	Customer provide excavations	
What size gas meter do you require?	U6 generally domestic properties U16 generally very large domestic property with multiple gas appliances U25 generally commercial or industrial premise	U6	U16	U 25
What type of meter box or meter housing do you require at your premise?	Semi Concealed - Partially buried beneath ground Surface mounted - Mounted on external wall (bolt on) Built-in - Built into a recess within external wall None/Customer built – None / self built internal housing	E.G. Surface mounted		
Choose a new meter location	Must be no more than 2m from front of property	E.G. Next to front door		
Please identify any Site access or restrictions using the list on the right hand side. (Select all that apply)	Please remove Scaffold and other immediate obstacles prior to our arrival 1. None 2. Conservation area 3. Parking restrictions 4. Red route 5. Thicker than normal walls 6. Timber framed construction 7. Site 8. Constraints Development and phasing	E.G. Red route + Parking restrictions		
Please name any secondary contacts	To comply with Data Protection please list additional person/s whom we can discuss the works with on your behalf.	E.G. Mrs P Smith		

Any **further information** or particular requirements can be added in the **Additional Information** text box located on the payment details screen. We may need to contact you to discuss your requirements

If you need help call **0870 903 9999** (08.00 – 18.00 Mon-Fri), or email cos.enquiries@uk.ngrid.com . Alternatively read full guidance document