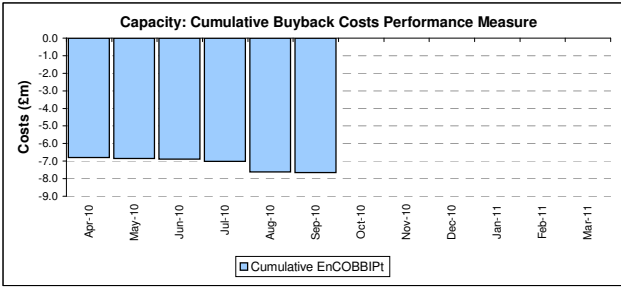
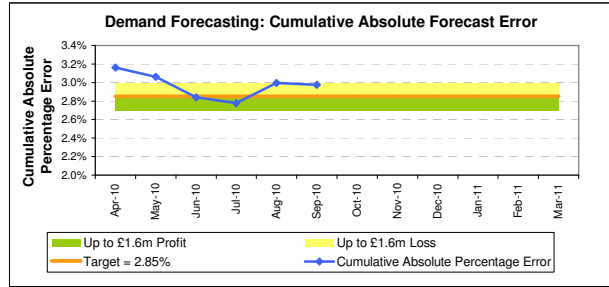


Capacity



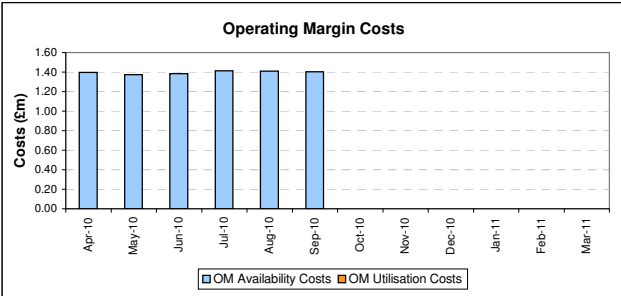
The chart shows the monthly cumulative buy-back cost performance measure. The annual target cost for this incentive is £15.96m. The scheme has upside and downside sharing factors of 50% with a profit cap of £15.96m and a loss collar of £11.82m (all values in 2010/11 prices). The current position is a cumulative revenue of £7.6m.

Demand Forecasting



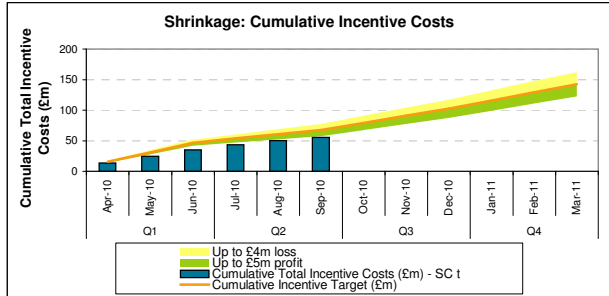
The chart compares the monthly cumulative absolute forecast error (the blue line) to the incentive target (the orange line), where the target is a cumulative absolute error of 2.85% for the full year. The current position is a cumulative absolute forecast error of 2.98%.

Operating Margins



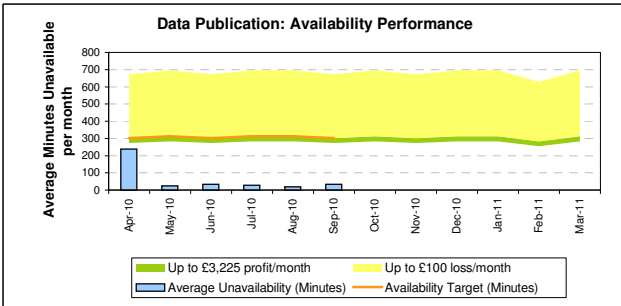
The chart shows the cumulative costs of Operating Margins availability and utilisation. Costs of holding and utilising Operating Margins are subject to pass-through for the year 2010/11.

Shrinkage

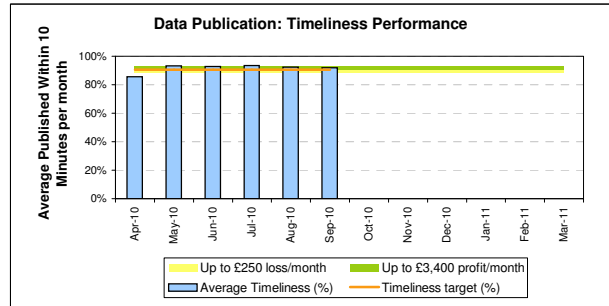


The chart compares cumulative total shrinkage costs (the blue bars) to an indicative cumulative target (the orange line). The current position is a cost of £55.32m.

Data Publication

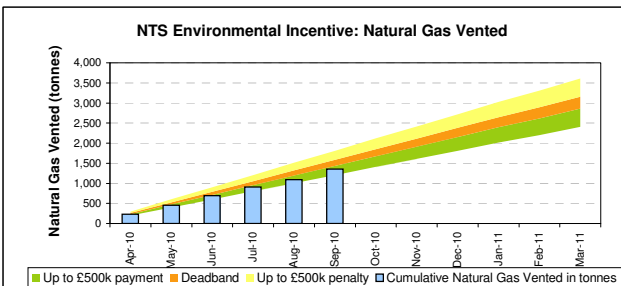


The chart compares the average number of minutes for which the incentivised web pages were unavailable in the month (the blue columns) to the incentive target (the orange line), where the target represents 99.3% availability. The chart shows that performance in all three months (July to September) was above target.



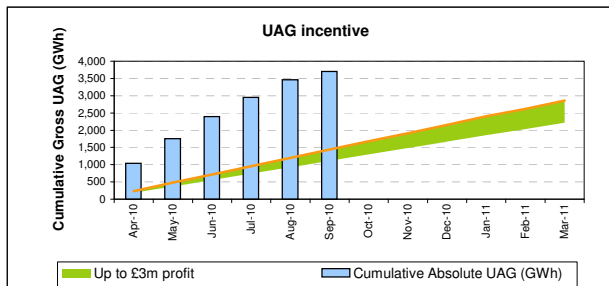
The chart compares the average timeliness of the incentivised reports for the month (the blue columns) to the incentive target (the orange line), where the target represents 90.5% published within 10 minutes. Performance was above target for July to September.

NTS Environmental Incentive



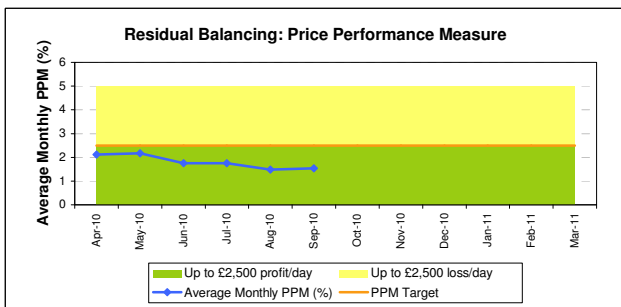
The chart compares the cumulative mass of natural gas vented (the blue columns) to a cumulative target (the orange band). The current position is a vented mass of 1,358 tonnes.

Unaccounted for Gas

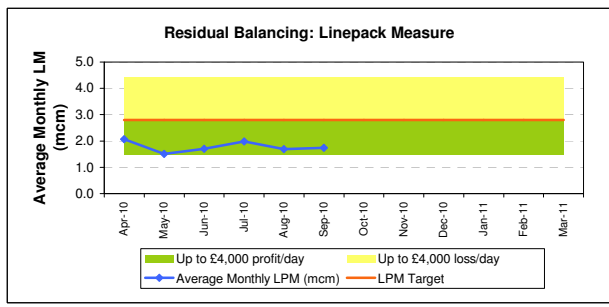


The chart compares cumulative absolute UAG (the blue columns) to a cumulative target (the orange line). The current position is cumulative absolute UAG of 3,701 GWh.

Residual Balancing



The chart compares the average Price Performance Measure in the month (the blue line) to the incentive target (the orange line), where the target is a PPM of 2.5%. The chart shows that average monthly performance was better than the target in every month.



The chart compares the average Linepack Measure in the month (the blue line) to the daily incentive target (the orange line), where the target is an LPM of 2.8mcm. The chart shows that average monthly performance was better than the target in every month.