

## Information Provision Seminar 17th September 2008

### ELEXON

### Issues Captured

- Error messages on report explorer / Data Item do not provide intuitive responses
- Transparency of news item notification – Can News items updates be made more obvious when they are published
- When feedback is sent via the online feedback form there is no way to know if it has been received by National Grid
- Capacity Data is complex and only experienced market players can comprehend it
- Some daily data items are not published at consistent times daily.
  - An RSS or “Feed” could be employed on a subscription level to alert to data updates
- If the end date search criteria for data entered is past the latest available data then nothing is returned.
  - The expectation is that data available from the start date to the latest available date should be returned
- Real Time Flow Data – historical information made available via API, not just CSV download (not just last 12 mins)