

# CUSC Key Performance Indicators January 2011

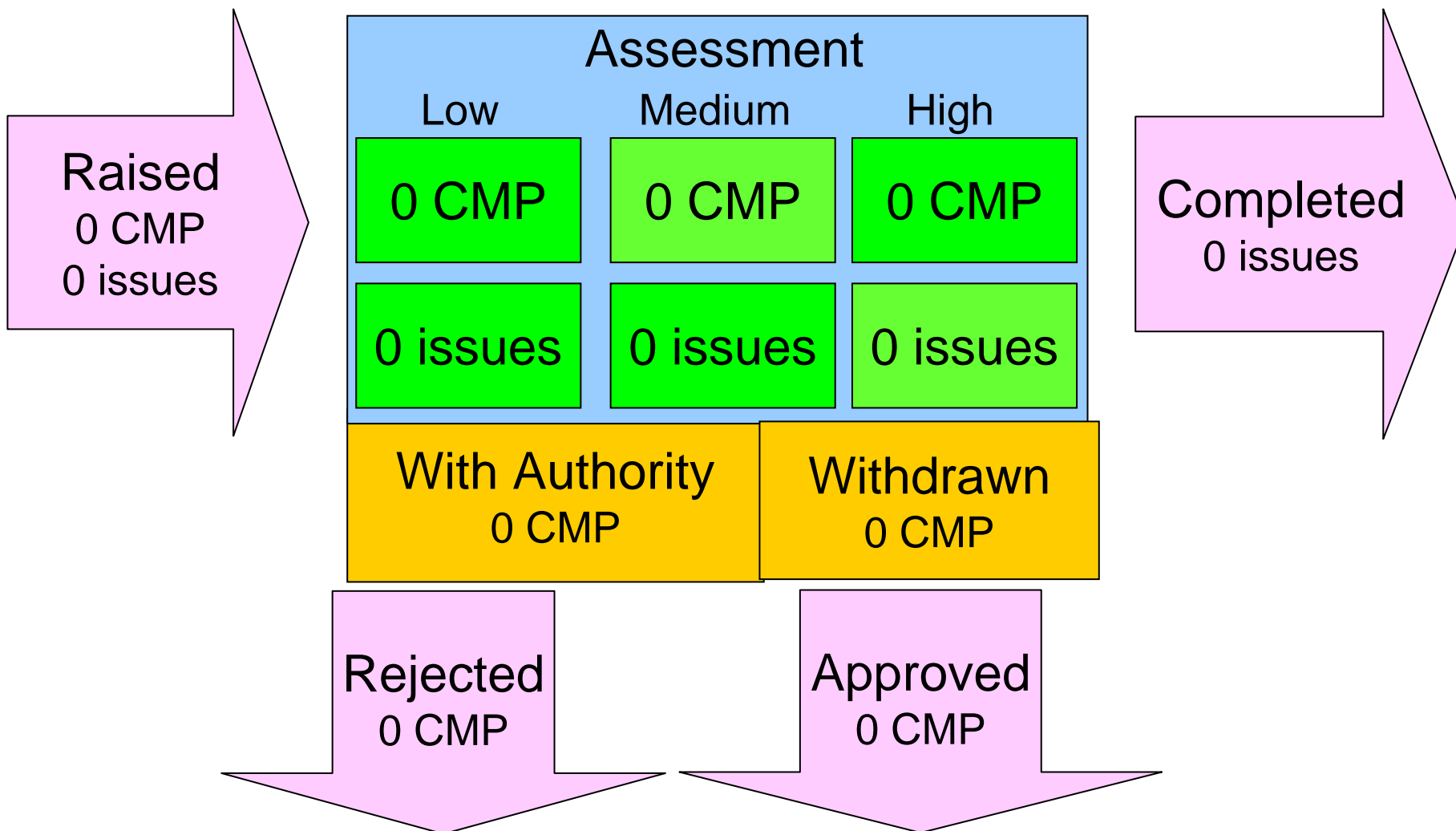


# Introduction

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- As part of the Code Governance Review Final Proposals, the Code Of Practice was established. This included a Principle for Code Administrators to report on KPIs
- The KPIs cover two measures:
  - Qualitative
  - Quantitative
- The KPIs are reported to the Panel each month, on a retrospective basis
- The KPIs identified in the COP are a minimum requirement and may be expanded

# CUSC Modification Proposals KPIs – January 2011 (see later slides for details)



## Assessment difficulty

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Points awarded (1 for each)

- Major reform
- Complex area (e.g. Gas Insulated Switchgear, Reactive)
- Workgroup required
- Urgent
- More than one alternative solution likely
- Cross code issue

	Low	Medium	High
Scoring	0	1-3	4+

## Assessment traffic lights

	Time	Quality
<b>Green</b>	Number of CUSC Modification Proposals (CMPs) taking equal to or less time than initial timescales agreed by Panel	Panel accepts Workgroup recommendation to move to Company consultation
<b>Amber</b>	Number of CMPs taking longer than initial timescales agreed by Panel, but variation agreed by Panel Members	Panel rejects Workgroup recommendation to move to Company consultation but not due to failure of analysis, Terms of Reference, process or presentation
<b>Red</b>	Number of CMPs taking longer than initial timescales agreed by Panel, with no agreed variation by Panel Members	Panel rejects Workgroup recommendation to move to Company consultation due to failure of analysis, Terms of Reference, process or presentation

**Implementation:** Green as per agreed timescales  
Red later than agreed timescales

# Modifications in Assessment Phase from date raised to date sent to Authority for decision

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# Modifications with the Authority from date sent to Authority to date decision received

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# Decisions Received in January 2011

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# CUSC Amendments Panel KPIs – January 2011

KPI	Measure	Month	Rolling 12 Month	Rolling 12 Month %
<b>Implementation Costs</b>	Number of Final CUSC Modification Reports where implementation costs estimates were available for consultation*			
	Average Percentage difference between estimated and actual costs	NA		
<b>Efficient Administration</b>	Number of CUSC Panel papers issued			NA
	Number of papers published late**			
	Number of final Modification Reports submitted to Authority in line with original timetable***			NA
	Number of extensions to timetable requested			NA

NB. For the purposes of the first year of reporting, the 'Rolling month' figures begin from January 2011.

\*Refers to Central Systems only and therefore may often be Not Applicable .

\*\*Target for publication is 5 Working Days before Panel meeting for Panel papers and 1 Working Day after Panel meeting for publication of final minutes

\*\*\*Original Timetable as described in IWA and agreed by CUSC Panel

# CUSC Amendments Panel KPIs – January 2011

KPI	Measure	Month	Rolling 12 Month	Rolling 12 Month %
<b>Efficient Administration</b>	Average time between standard proposal raised and submitted for decision*	NA	WDs	NA
	Average time between self-governance proposal raised and submitted for decision	NA	WDs	NA
	Average time between proposal submitted for Authority decision and decision published	NA	WDs	NA
	Average time between decision and Implementation**	NA	WDs	NA
	Number of modifications progressed through self-governance***			

\*The CUSC defines Standard CUSC Modification Proposal as ‘neither suitable for inclusion in a Significant Code Review nor meets the Self-Governance criteria.

\*\*Includes both Authority decisions and Panel decisions on self-governance CUSC Modifications.

\*\*\*The rolling data for this measure could be affected by the Authority changing the route of a Proposal at a later stage, prior to the Panel’s final determination, or by an appeal which may result in the Authority making the final determination instead of the Panel.

# CUSC Amendments Panel KPIs – January 2011

KPI	Measure	Month	Rolling 12 Month	Rolling 12 Month %
<b>Effective Communication</b>	Average number of respondents to Workgroup Consultation			NA
	Average number of respondents to Industry Consultation*			NA
	Glossary and plain English summary provided with reports	(%)	(%)	
<b>Quality of Assessment</b>	Final decision by Authority which accords with Panel Recommendation against the relevant objectives			
	Final decision by Authority which conflicts with Panel Recommendation owing to wider statutory considerations			
	Reports 'sent back' by Authority			

\* In the CUSC, 'Industry Consultation' is referred to as the 'Code Administrator Consultation' (Section 8)