

Good Business Practice

GSG 02/09/09

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Background

- Recent events have tested the arrangements
- Panel not aware of all problems
- Amendments process should deliver quality reports
- Transparency and ability to participate
- Resources and procedures

Good business practice related to the CUSC for further consideration

- Timetables should be realistic – initial assessment and draft WG timetable
- WG chair - NG business manager optimum choice?
- Panel needs to be made aware of problems
- Post implementation reviews?
- Service levels/resources?