

Gemini Update

Richard Griffiths – 9th April 2008

Agenda

- Recent Outages/Incidents
- Enhanced System Security Project - Update
- Gemini Summer 2008 Release Update
- Survey Results Summary

Recent Outages / Incidents

<p>1st March</p>	<p>API logon connection issues (12:00pm to 4:00pm)</p> <p>Problem identified with one of the API webcache servers. A physical server reboot was required to restore service at 4:00PM.</p> <p>Review of system logs has been unable to identify the root cause of this issue. Additional monitoring has been put in place on server statistics during April.</p>
<p>2nd March</p>	<p>Gemini access unavailable (2:30am to 4:00am)</p> <p>Shippers attempting to logon to the primary Gemini access route were unable to connect. The secondary connection was available during this time period (reminder of connections was presented at March forum).</p> <p>Issue tracked to a memory error between the primary network firewall and it's management server. As a direct result a project has been initiated to upgrade the firewall.</p>

Recent Outages / Incidents

<p>28th March</p>	<p>Issues with intermittent connectivity problems to on-line service from 7:00am</p> <p>Connection issues resolved themselves at 08:30. Root cause analysis on-going.</p>
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Enhanced System Security Project - Update

- Some delays in preparation of environments for User Acceptance Testing has delayed completion of UAT phase
- Implementation delayed, potential dates in June being evaluated.
- Will still require an outage during the working day of approx 2 hours.
- Shipper Testing phase for both API and On-Line connectivity is available now up to end of April. No interested parties yet so please contact;

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Gemini Summer 2008 Release - Update

- Analysis and Design completed
- Coding and Unit Testing 80% complete
- System Testing planned to start late April
- All milestones on target
- File Formats and 17/08 Implementation date, approved at March UKL Committee meeting.
- Implementation planned for 17th August 2008.
 - Extended outage window from 04:00 until 09:00 (11:00 contingency)

Gemini Summer 2008 Release - Contacts

If you would like further information regarding the Release you can contact a member of the project team.

xoserve:

Andy Simpson (Project Leader) – 0121 623 2744

Lee Foster (Project Manager) – 0121 623 2748

National Grid Transmission:

Richard Loukes (NG Co-ordinator) – 01926 655516

Survey Results Summary

- Is the length of time appropriate
 - 75% of responses were positive
- How beneficial are updates on incidents impacting the Gemini service
 - 84% of responses were positive
- How beneficial are Gemini project overviews and progress reports
 - 74% of responses were positive
- General view that these updates should continue in current format, but please contact me if you have any further views on how the update could be improved
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 - E-mail: Richard.W.Griffiths@xoserve.com