

Gemini Update

Richard Griffiths - 26th September
2006

Agenda

- Recent Outages & Incidents
- Gemini Release 3B – Post Closeout

Recent Outages / Incidents

Recent Outages / Incidents

<p>22nd July & 4th August</p>	<p>Gemini did not receive an interface file from an internal system required to run the Demand Attribution process.</p> <p>Analysis identified that the file transfer process had been left in hung status. A restart was performed on both occasions to release the held jobs.</p>
<p>3rd August</p>	<p>Shippers unable to access Gemini on two occasions.</p> <p>Analysis identified that Database logs had hit capacity, bringing down the service. A rogue update process was identified running against the database.</p> <p>A system maintenance outage of two hours was agreed to remove the rogue process. System access issues were identified during system health check, which delayed system return. The GNCC initiated the fax contingency process at 23:30, with access returning at 00:40.</p>

Recent Outages / Incidents

16th August to
13th
September

Intermittent connection problems encountered to the API service.

Detailed analysis identified a routing problem on the primary API connection route. Shippers were advised to switch to the secondary (DR) API connection on 24/8.

A network fault was identified and resolved on 11th September, with testing performed on the primary connection internally and by two Shippers to confirm successful resolution. A Surefax was issued on 13th September.

Gemini Release 3B – Post Closeout

Gemini Release 3B – Overview

- Gemini Release 3b will enhance the Post closeout amendments functionality within the Gemini solution.
- Implementation of these changes will streamline the existing Post Closeout Amendments process by:
 - Removing the need for manual off-line faxes
 - Providing a central repository for all Post Closeout Measurement, Allocations and Claims information
 - Provide visibility to Shippers and Agents of Post Closeout Information via the screens as well as bulk download functionality.
- Implementation of changes scheduled for 5th November 2006 between 4am and 12pm
 - Outage expected to be 4am – 9am if back out is not required

Gemini Release 3B – New features

- Screen access for Shippers to view and validate:
 - All Post Closeout Measurements processed
 - All Post Closeout Allocations Authorised
- Screen access to Gemini for Authorised agents to:
 - View and modify Post Closeout Input Claims
 - View and modify Post Closeout Storage Output Claims
 - View and modify Post Closeout Unique Sites Claims
- Bulk download files for Shippers to request Post Closeout Measurement and Allocation information.

Gemini Release 3B – Key timeline

- 10/03/06 – File Formats issued for Representation (UKL13730)
 - 13/04/06 – File Formats approved by UK Link Committee
 - 14/09/06 – Outage period notice confirmed to UK Link Committee
 - 05/11/06 – System Implementation
-
- If you have any questions on the release, please contact Neil Morgan on 0121 713 5724 or e-mail neil.a.morgan@xoserve.com