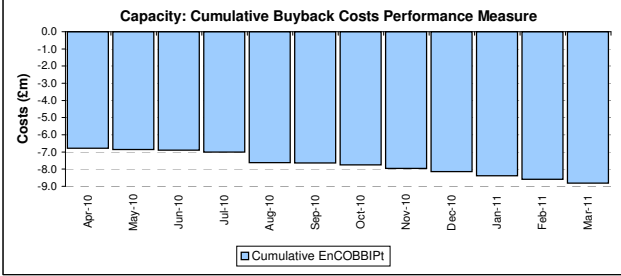
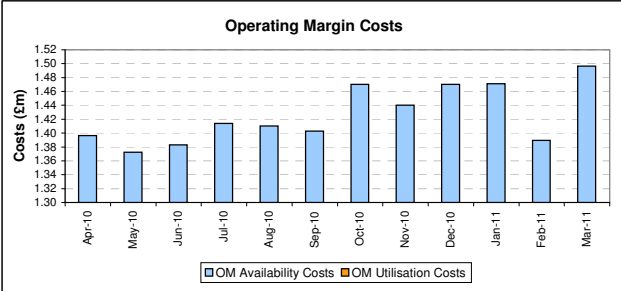


Capacity



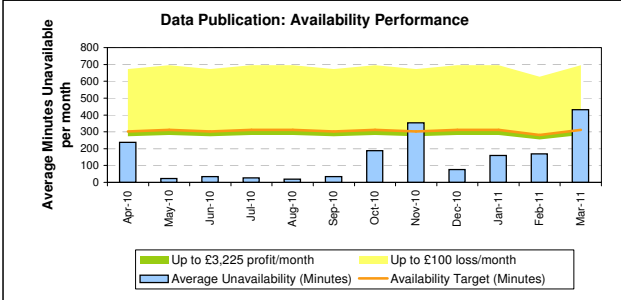
The chart shows the monthly cumulative buy-back cost performance measure. The annual target cost for this incentive is £15.96m. The scheme has upside and downside sharing factors of 50% with a profit cap of £15.96m and a loss collar of £11.82m (all values in 2010/11 prices). The end of year position is a cumulative revenue of £8.8m.

Operating Margins



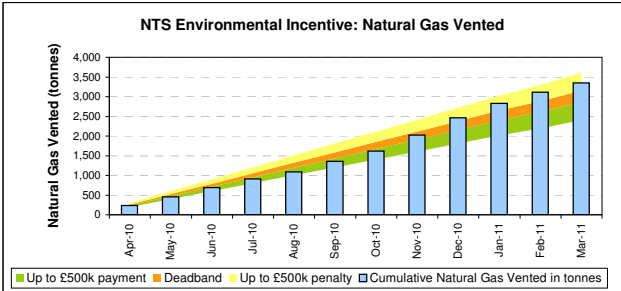
The chart shows the costs of Operating Margins availability and utilisation. Costs of holding and utilising Operating Margins are subject to pass-through for the year 2010/11, and the total cost for the year is £17.1m.

Data Publication



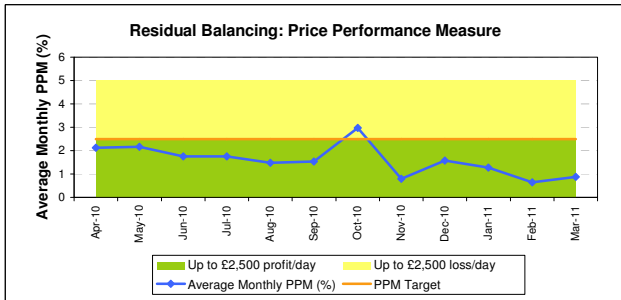
The chart compares the average number of minutes for which the incentivised web pages were unavailable in the month (the blue columns) to the incentive target (the orange line), where the target represents 99.3% availability. The chart shows that performance in November 2010 and March 2011 was below the target level, otherwise performance has been above target all year. The total revenue for the availability portion of the incentive for 2010/11 is £38,294.

NTS Environmental Incentive



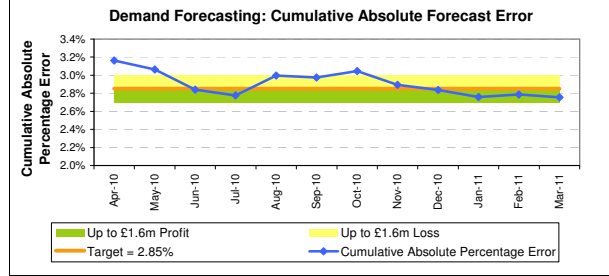
The chart compares the cumulative mass of natural gas vented (the blue columns) to a cumulative target (the orange band). The end of year position is a vented mass of 3,347 tonnes, and a loss of £208,556.

Residual Balancing



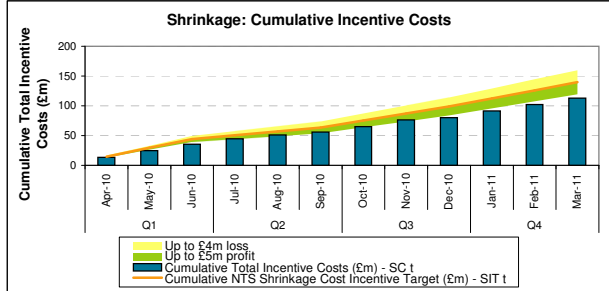
The chart compares the average Price Performance Measure in the month (the blue line) to the incentive target (the orange line), where the target is a PPM of 2.5%. The chart shows that average monthly performance was better than the target in every month except October. The end of year incentive profit for the Price element of the Residual balancing incentive is £395,684.

Demand Forecasting

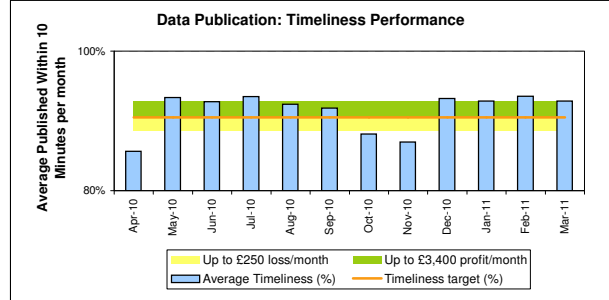


The chart compares the monthly cumulative absolute forecast error (the blue line) to the incentive target (the orange line), where the target is a cumulative absolute error of 2.85% for the full year. The end of year position is a cumulative absolute forecast error of 2.75%, and a profit of £1,020,972.

Shrinkage

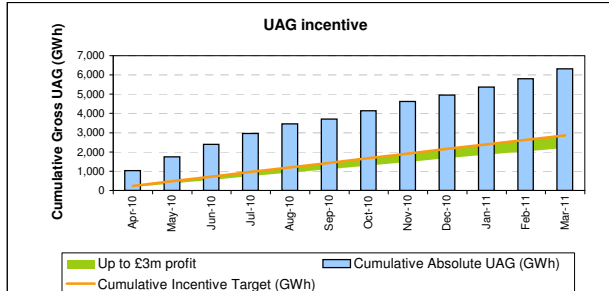


The chart compares cumulative total shrinkage costs (the blue bars) to an indicative cumulative target (the orange line). The end of year position is a cost of £112.88m, which is below the green band and therefore indicates a capped profit in this incentive.

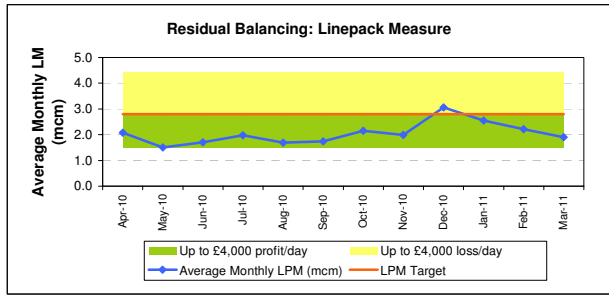


The chart compares the average timeliness of the incentivised reports for the month (the blue columns) to the incentive target (the orange line), where the target represents 90.5% published within 10 minutes. Performance was below target levels in three months - April 2010, October 2010 and November 2010, but has been above target for the rest of the year. The total revenue for the Timeliness portion of the incentive for 2010/11 is £29,137.

Unaccounted for Gas



The chart compares cumulative absolute UAG (the blue columns) to a cumulative target (the orange line). The end of year position is cumulative absolute UAG of 6,314 GWh, resulting in a zero revenue for this incentive for 2010/11.



The chart compares the average Linepack Measure in the month (the blue line) to the daily incentive target (the orange line), where the target is an LM of 2.8mcm. The chart shows that average monthly performance was better than the target in every month except December. The end of year incentive profit for the linepack element of the Residual Balancing incentive is £558,576.