

Gemini Update

Dene Williams – 18th March 2009

Agenda

- Recent Outages/Incidents
- Gemini Disaster Recovery Testing

Recent Outages / Incidents (01/02/09 – 31/02/09)

**No incidents or outages reported for this period!
(Incident free for 4 months!)
However...**

- **Batch Performance issues**
 - **3 Occurrences in the last 2 months (outside reporting period!)**
 - **Minimal impact on users**
 - **Resulting in small delays to some key processes (Linepack, Demand etc)**
- **Next Steps**
 - **Root cause identified**
 - **Non invasive corrective action to take place – primarily during the Sunday housekeeping window**

Disaster Recovery Testing

- Next Steps
 - Post offline test review (inc. lessons learnt) now concluded
 - Further plan walkthroughs scheduled throughout March
 - Full DR test later provisionally planned for 18th/19th April
 - Confirmation will follow once all parties have agreed date

- What does this mean to you?
 - Service outage as follows;
 - Saturday 18th April – 4:15am to 10:15am
 - Sunday 19th April – 4am to 10am
 - ANS will be used to provide updates
 - There is no change to access for Shippers as the Disaster Recovery is on the internal facing infrastructure.
 - xoserve contact for further information
 - Dene Williams – 0121 623 2308