

Scenario reference	Job Type	Data on Rainbow	TMS activity	Meter Found on Site	TSE Activity	Transaction Type Code (A0144)	Transaction Type Reason Code(A0167)	Transaction Status Code(A0142)	Transaction Status Change Reason Code(A0057)	Transaction Comments(A0056)	Asset Data Update Code(A0178)	Asset Transaction Type Code(A0144)	Asset Class Code (A0024)	Asset Serial Number(A0022)	Appointment - Date & Time	Readings	Meter - Role Code	Comments	GT - Check	Status	MDIG estimated frequency	Comments
Installation Requests																						
1	Install Meter 999	None	Job accepted.	None	TSE completes request.	INSTL	As per Request	COMLT							Date & Time of actual Visit.	0-999	T	Job completed as per request.	ONJOB can be sent onto GT	Agreed	VH	Agreed
2	Install Meter 999	Transco owned meter.	Job accepted.	None	TSE completes request.	INSTL	As per Request	COMLT							Date & Time of actual Visit.	0-999	T	As no validation - Rainbow will have two Meters installed under one meter point.	GT would accept ONJOB if system holds no asset. If no asset held, ONJOB must be preceded by ONUPD with Remove details.	MCG	VL (Stolen Meters by Emergency Process)	TMS will ensure the additional meter is removed. No Supplier update required - update: How will TMS reconcile any billing adjustments as a result of this and similar scenarios?
3	Install Meter 999	None	Job accepted.	None	Meter Worker calls outside requested time but consumer allows TSE to complete job.	INSTL	As per Request	COMLT							Date & Time of actual Visit. Different from the requested slot.	0-999	T	Job completed as per request except different appointment time included in ONJOB.	ONJOB can be sent onto GT	Agreed	VL	Agreed
4	Install Meter	Transco Meter 777	Job accepted.	Transco Meter 777	TSE aborts Job	INSTL	As per Request	ABORT	OTHER	If Other then will contain text					Date & Time of aborted visit.	No Read		Rainbow details match site details. No asset details can be sent.	If GT asset data requires update, transactions to GT must contain asset datasets.	Agreed	VL	Site data required to be reported.
4a	Install Meter	Transco Meter 777	Job accepted.	Transco Meter 888	TSE aborts Job	INSTL	As per Request	ABORT	OTHER	If Other then will contain text					Date & Time of aborted visit.	No Read		Rainbow hold asset details. Any update from MW system carried out in Rainbow. No asset details can be sent.	If GT asset data requires update, transactions to GT must contain asset datasets.	Agreed	VL	Site data required to be reported.
5	Install Meter	None	Job accepted.	Transco Meter 777	TSE aborts Job	INSTL	As per Request	ABORT	OTHER	If Other then will contain text	FOUND	INSTL	METER		Date & Time of the Visit.	Actual 777	T	Other TMS meter found on site so Install meter onto Rainbow portfolio and flow to Supplier.	If details differ from GT database then must be UPDTE. In Asset and Transaction Dataset.	Agreed	VL	Agreed
6	Install Meter	Transco meter 999	Job accepted.	Third Party 888	TSE aborts job	INSTL	As per Request	ABORT	OTHER	If Other then will contain text	FOUND	REPRT	METER		Date & Time of aborted visit.	Actual 888	S	Third party meter at site, details reported to supplier. Transco meter 999 will remain on Rainbow but not reported.	If details differ from GT database then must be UPDTE. In Asset and Transaction Dataset.	MCG	VL	TMS will ensure the TMS meter is removed. No Supplier update required
7	Install Meter	None	Job accepted.	Third Party 888	TSE Aborts job.	INSTL	As per Request	ABORT	OTHER	If Other then will contain text	FOUND	REPRT	METER		Date & Time of the Visit.	Actual 888	S	Other Third Party meter found on site so Report meter in ONJOB. TMS would not install onto portfolio.	If details differ from GT database then must be UPDTE. In Asset and Transaction Dataset.	Agreed	VL	Agreed
Removal Requests																						
8	Remove Meter 123	Transco meter 123.	Job accepted.	None	Job Aborted	REMOV	As per Request	ABORT	JFTBD	If TAG will be provided	RMOVD	REMOV	METER		Date & Time of the Visit.	No Read	T	No meter found on site so meter on Rainbow removed and data flagged to Supplier in ONJOB.	If details differ then must be flow as ONUPD A0144 would need to be UPDTE. In Asset and Transaction Dataset.	Agreed	VL	Agreed
8a	Remove Meter 123	Transco Meter 456	Job accepted.	Transco Meter 888	Job Completed	REMOV	As per Request	COMLT		If TAG will be provided	UPDTE	REMOV	METER		Date & Time of the Visit.	CI 888	T	Job completed and meter details on Rainbow updated and flowed to Supplier in ONJOB.	ONJOB can be sent onto GT.	Open	Very low where different meter. Could be 20% of total number of removal and exchange jobs.	Clarification
8b	Remove Meter 123	Transco Meter 456	Job accepted.	Transco Meter 888	Job Aborted	REMOV	As per Request	ABORT	OTHER	If Other then will contain text. If TAG will be provided	UPDTE	REPRT	METER		Date & Time of the Visit.	Actual 888	T	Job aborted as Meter Worker determines different meter. Report on what is on site in ONJOB.	If details differ then must be flow as ONUPD A0144 would need to be UPDTE. In Asset and Transaction Dataset.		VL	Clarification
9	Remove Meter 123	None	Job accepted.	None	Job Aborted	REMOV	As per Request	ABORT	JFTBD	If TAG will be provided						No Read		No meter found on site or Rainbow, no asset details in ONJOB.	If details differ then must be flow as ONUPD A0144 would need to be UPDTE. In Asset and Transaction Dataset.		VL	Suppliers require RMOVD 123
10	Remove Meter 123	Transco Meter 123	Job accepted.	Transco Meter 123	Job Completed	REMOV	As per Request	COMLT							Date & Time of the Visit.	CI 123	T	Job completed as per request.	ONJOB can be sent onto GT		VH	Agreed
11	Remove Meter 123	None	Job accepted.	Transco Meter 123	Job Completed	REMOV	As per Request	COMLT							Date & Time of the Visit.	CL 123	T	DROPPED INTO WIP AS CANNOT REMOVE ASSET AT MPRN AS NONE EXISTS.			VL	Supplier requires removed meter as per actual job done C & D Regs Apply
12	Remove Meter 123	Transco Meter 123	Job accepted.	Transco Meter 456	Job Completed	REMOV	As per Request	COMLT		If TAG will be provided	UPDTE	REMOV	METER		Date & Time of the Visit.	CI 456	T	Meter Removed off Rainbow and flagged in ONJOB that update will be sent.	ONJOB can be sent onto GT		As per 8a	Clarification
12a	Remove Meter 123	Transco Meter 123	Job accepted.	Transco Meter 456	Job Aborted	REMOV	As per Request	ABORT			UPDTE	REPRT	METER		456	Actual 456	T	Job aborted so meter on Rainbow updated and reported to Supplier.	If details differ then must be flow as ONUPD A0144 would need to be UPDTE. In Asset and Transaction Dataset.		As per 8b	If different meter Suppliers require Found and Removed(Not built). If different details, same meter UPDTE(Agreed subject to GT Check).

13	Remove Meter 123	None	Job accepted.	Transco Meter 456	Job Completed	REMOVED	As per Request	COMPLT				REMOVED	METER	456	Date & Time of the Visit.	CI 456	T	DROPPED INTO WIP AS CANNOT REMOVE ASSET AT MPRN AS NONE EXISTS.		VL	Supplier requires removed meter as per actual job done C & D Regs Apply Update 2/4/04, without the update code this will result in some rejections from supplier systems, i.e Suppliers would require UPDTE in DUC
14	Remove Meter 123	None	Job accepted.	Third Party 888	Job Aborted	REMOVED	As per Request	ABORT	OTHER	If Other then will contain text	FOUND	REPRT	METER	888	Date & Time of the Visit.	Actual 888	S	Job aborted and third party meter found and reported to Supplier.	If details differ then must be flowed as ONUPD A0144 would need to be UPDTE. In Asset and Transaction Dataset.	VL	Suppliers require RMOVD 123
15	Remove Meter 123	Transco Meter 123	Job accepted.	Third Party 888	Job Aborted	REMOVED	As per Request	ABORT	OTHER	If Other then will contain text	RMOVD FOUND	REMOVED REPRT	METER	123	Date & Time of the Visit.	No read 123 Actual 888	S	Flag to Supplier TMS asset is removed off Rainbow and flag found third party asset.	If details differ then must be flowed as ONUPD A0144 would need to be UPDTE. In Asset and Transaction Dataset.	VL	Agreed
16	Remove Meter 123	None	Job accepted.	Third Party 123	Job Aborted	REMOVED	As per Request	ABORT	OTHER	If Other then will contain text	FOUND	REMOVED REPRT	METER	123	Date & Time of the Visit.	Actual 123	S	Flag to Supplier TMS asset is removed off Rainbow and flag found third party asset.	If details differ then must be flowed as ONUPD A0144 would need to be UPDTE. In Asset and Transaction Dataset.	VL	Suppliers require RMOVD 123 - T
17	Remove Meter 123	Transco Meter 123	Job accepted.	Third Party 123	Job Aborted	REMOVED	As per Request	ABORT	OTHER	If Other then will contain text	RMOVD FOUND	REMOVED REPRT	METER	123	Date & Time of the Visit.	No read 123 Actual 123	T S	Flag to Supplier TMS asset is removed off Rainbow and flag found a third party asset.	If details differ then must be flowed as ONUPD A0144 would need to be UPDTE. In Asset and Transaction Dataset.	VL	Agreed

Exchange Requests

19	Exchange Meter - Remove 123											REMOVED	METER	123		CI 123	T					
	-Install 456	Transco Meter 123	Job accepted.	Transco Meter 123	Job completed	EXCHG	As per Request	COMPLT				INSTL	METER	456	Date & Time of the Visit.	Op 456	T	Job completed as per request.	ONJOB can be sent onto GT	VH	Agreed	
20	Exchange Meter - Remove 123	None	Job accepted.	Transco Meter 123	Job Completed	EXCHG	As per Request	COMPLT				REMOVED INSTL	METER	123	Date & Time of the Visit.	CI 123 Op 456	T T	Exchange completed. Rainbow sends installed meter. No remove meter sent.	Where GT holds details of a meter on site, this data must be updated / removed prior to acceptance of the ONJOB. The ONJOB transaction A0144 must be updated to INSTL.	VL	Suppliers required details of removed meter. C & D Regs Apply	
20a	Exchange Meter - Remove 123											UPDTE	REMOVED	METER	123	Date & Time of the Visit.	CI 123	T	Job completed and Rainbow updated	ONJOB can be sent onto GT		As per 8a
	-Install 456	Transco Meter 989	Job accepted.	Transco Meter 123	Job Completed	EXCHG	As per Request	COMPLT				INSTL	METER	456	Date & Time of the Visit.	Op 456	T				Clarification	
20b	Exchange Meter - Remove 123																			VL		
	-Install 456	Transco Meter 989	Job accepted.	Transco Meter 123	Job Aborted	EXCHG	As per Request	ABORT	OTHER	Job Information	UPDTE	REPRT	METER	123	Date & Time of the Visit.	Actual 123	T	Job Aborted as per MCG exceptions procedure.	If details differ then must be flowed as ONUPD A0144 would need to be UPDTE. In Asset and Transaction Dataset.		Would not expect UPDTE as supplier requested 123 - No Issue	
21	Exchange Meter - Remove 123																					
	-Install 456	Transco Meter 989	Job accepted.	Transco Meter 989	Job Aborted	EXCHG	As per Request	ABORT	OTHER	Job Information		REPRT	METER	989	Date & Time of the Visit.	Actual 989	T	Job aborted, details on Rainbow reported to Supplier.	If details differ then must be flowed as ONUPD A0144 would need to be UPDTE. In Asset and Transaction Dataset.		As per 8a	
22	Exchange Meter - Remove 123																					
	-Install 456	None	Job accepted.	Transco Meter 989	Job Completed	EXCHG	As per Request	COMPLT				REMOVED INSTL	METER	989	Date & Time of the Visit.	CI 989 Op 456	T T	Exchange completed. Rainbow sends installed meter. No remove meter sent.	Where GT holds details of a meter on site, this data must be updated / removed prior to acceptance of the ONJOB. The ONJOB transaction A0144 must be updated to INSTL.	VL	Suppliers required details of removed meter. C & D Regs Apply Update: without the update code this will result in some rejections from supplier systems, i.e Suppliers would require UPDTE in DUC	
23	Exchange Meter - Remove 123	Transco Meter 122		Transco Meter 988								UPDTE	REMOVED	METER	989		CI 989	T				
	-Install 456		Job accepted.		Job Completed	EXCHG	As per Request	COMPLT				INSTL	METER	456	Date & Time of the Visit.	Op 456	T	Removed meter details updated.	ONJOB can be sent onto GT		As per 8a	
24	Exchange Meter - Remove 123	Transco Meter 989		Transco Meter 989	Job Completed	EXCHG	As per Request	COMPLT				REMOVED INSTL	METER	989	Date & Time of the Visit.	CI 989 Op 456	T T	Exchange takes place but no update as data on site matches data on Rainbow.	ONJOB can be sent onto GT		As per 8a	
	-Install 456		Job accepted.		Job Completed	EXCHG	As per Request	COMPLT														
24a	Exchange Meter - Remove 123	Transco Meter 33		Third Party 123	Job Completed	EXCHG	As per Request	COMPLT				REMOVED	METER	123	Date & Time of the Visit.	CI 123 Op 456	T S	Transco meter removed and Reported to Supplier. Full details reported to supplier.	this data may be updated / removed prior to acceptance of the ONJOB should the supplier require GT asset history to reflect actual meter history. Where this is not required, the ONJOB transaction may be forwarded with the REMVE of meter 33 NOT present, but the REMVE of 123 flagged as an UPDTE.	VL	Removed 123 Install 456 in ONJOB. TMS to remove 33 and no update.	
	-Install 456		Job accepted.		Job Completed	EXCHG	As per Request	COMPLT				INSTL	METER	456	Date & Time of the Visit.	Op 456	T					

25	Exchange Meter -Remove 123 (Third Party) -Install 456	None	Job accepted.	Third Party 123	Job Completed	EXCHG	As per Request	COMLT				REMVE INSTL	METER METER	123 456	Date & Time of the Visit.	CI 123 Op 456	S T	Job completed as per request.	ONJOB can be sent onto GT	VL		Agreed
26	Exchange Meter -Remove 123 -Install 456	None	Job accepted.	Unexpected Third Party 123	Job Aborted	EXCHG	As per Request	ABORT				REMVE? REPR7?	METER METER	123	Date & Time of the Visit.	Actual 123	S	Rainbow thinks that the request is an expected third party. Do not know when update is occurring.	If details differ then must be flowed as ONUPD A0144 would need to be UPDTE. In Asset and Transaction Dataset.	VL		Require RMOVD 123 and FOUND Supplier meter
26a	Exchange Meter -Remove 123 -Install 456	Transco Meter 989	Job accepted.	Unexpected Third Party 123	Job Aborted	EXCHG	As per Request	ABORT			RMOVD FOUND	REMVE REPR7	METER METER	989 123	Date & Time of the Visit.	Actual 123	T S	Job aborted, TMS asset removed from Rainbow and Found third party asset flagged.	If details differ then must be flowed as ONUPD A0144 would need to be UPDTE. In Asset and Transaction Dataset.	VL		Agreed pending check from GT
27	Exchange Meter -Remove 123 -Install 456	Transco Meter 123	Job accepted.	Unexpected Third Party 123	Job Aborted	EXCHG	As per Request	ABORT			RMOVD FOUND	REMVE REPR7	METER METER	123 123	Date & Time of the Visit.	Actual 123	T S	Job aborted, TMS asset removed from Rainbow and Found third party asset flagged.	If details differ then must be flowed as ONUPD A0144 would need to be UPDTE. In Asset and Transaction Dataset.	VL		Agreed
28	Exchange Meter -Remove 123 (Third Party) -Install 456	None	Job accepted.	Third Party 989	Job Completed	EXCHG	As per Request	COMLT				REMVE INSTL	METER METER	989 456	Date & Time of the Visit.	CI 989 Op 456	S T	No positive on removed meter as third party. Flow back what was removed and install TMS meter onto Rainbow.	ONJOB can be sent onto GT	VL		No UPDTE for S meter. Clarification from GT
29	Exchange Meter -Remove 123 (Third Party) -Install 456	Transco Meter 33	Job accepted.	Third Party 989	Job Completed	EXCHG	As per Request	COMLT				REMVE REPR7 INSTL	METER METER METER	989 989 456	Date & Time of the Visit.	CI 989 Op 456	T S T	Transco meter removed and Reported to Supplier.Full details reported to supplier.	Where GT holds details of meter 33 on site, this data may be updated / removed prior to acceptance of the ONJOB should the supplier require GT asset history to reflect actual meter history. Where this is not required, the ONJOB transaction may be forwarded with the REMVE of meter 33 NOT present, but the REMVE of 989 flagged as an UPDTE.	VL		Do not want remove of 33. Require UPDTE for 989. Update: without the update code this will result in some rejections from supplier systems. I.e Suppliers would require UPDTE in DUC
29a	Exchange Meter -Remove 123 -Install 456	Transco Meter 988	Job accepted.	Unexpected Third Party 988	Job Aborted	EXCHG	As per Request	ABORT	OTHER	Job Information	FOUND	REMVE REPR7	METER METER	989 989	Date & Time of the Visit.	No read 989T Actual 989s	T S	Job aborted, TMS asset removed from Rainbow and Found third party asset flagged.	If details differ then must be flowed as ONUPD A0144 would need to be UPDTE. In Asset and Transaction Dataset.	VL		Agreed - GT Check
30	Exchange Meter -Remove 123 -Install 456	Transco Meter 122	Job accepted.	Unexpected Third Party 988	Job Aborted	EXCHG	As per Request	ABORT	OTHER	Job Information	FOUND	REMVE REPR7	METER METER	123 989	Date & Time of the Visit.	No read 123T Actual 989S	T S	Job aborted, TMS asset removed from Rainbow and Found third party asset flagged.	If details differ then must be flowed as ONUPD A0144 would need to be UPDTE. In Asset and Transaction Dataset.	L		Agreed
31	Exchange Meter -Remove 123 -Install 456	None	Job accepted.	Unexpected Third Party 989		EXCHG	As per Request	ABORT				REMVE? REPR7?	METER	989	Date & Time of the Visit.	Actual 989	S	No Rainbow details to flow to Supplier.	If details differ then must be flowed as ONUPD A0144 would need to be UPDTE. In Asset and Transaction Dataset. However, in order to reflect meter 989 on GT systems Supplier must provide relevant asset detail.	VL		RMOVD transco 123 and FOUND supplier 989
32	Exchange Meter -Remove 123 -Install 456	Transco Meter 122	Job accepted.	Transco Meter 989 and TAG details stating removal of 123 with closing read, serial number and opening read of 989.	Job Completed	EXCHG	As per Request	COMLT		TAG details stating removal of 123 with closing read, serial number and opening read of 989.	UPDTE	REMVE INSTL	METER METER	989 456	Date & Time of the Visit.	CI 989 Op 456	T T	Job Completed details updated and tag information contained in comments.	ONJOB can be sent onto GT, if Supplier wishes to update with TAG information ONUPD must be created from TAG details prior to flowing ONJOB.	L		Agreed - GT Check
33	Exchange Meter -Remove 123 (Third party) -Install 456	None	Job accepted.	Transco Meter 945	Job Aborted	EXCHG	As per Request	ABORT								No Read		DROPPED INTO WIP AS UN EXPECTED TRANSACO ASSET FOUND.		VL		RMOVD 123 supplier, FOUND 945 transco
OTHER VISIT JOB TYPES																						
Policy Exchange Requests (MEX only)																						
34	Exchange Meter -Remove Policy 123		Job accepted.			EXCHG	POLIC	COMLT				REMVE	METER	123	Date & Time of the Visit.	CI 123	T					

