

Gas Operational Forum Survey Results 2007 - 2008

Sarah Magee

Content

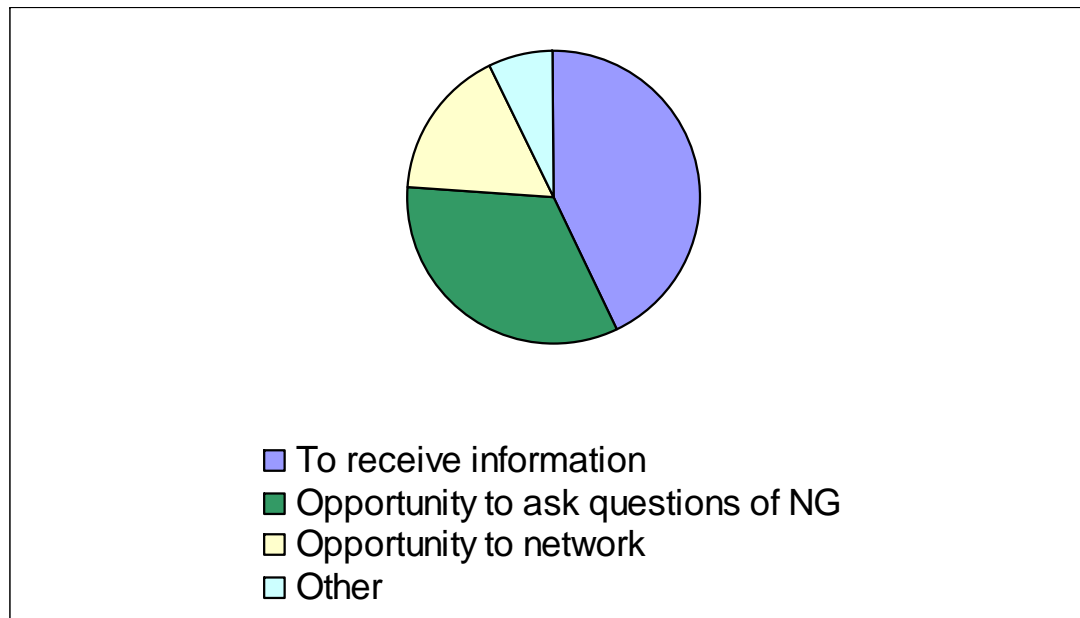
- Overview
- Scoring Criteria
- Regular Agenda Items
- Communications
- Conclusion

Overview

22 Responses

68% attend every Gas Operational Forum

Reasons for Attending the Gas Operational Forum



Overview



London Location

No preference shown for
Radisson Grafton or Elexon

Frequency to remain the
same




Monthly in Winter and
Bi-Monthly in Summer

Scoring Criteria

- Matters Arising
- SMPS
- Energy Regime
- Capacity Regime
- APX Gas UK Update
- Ofgem Update
- Gemini Updates
- Joint Office Updates
- Monthly Ops Update
- Maintenance Notices

Does this meet your requirements?

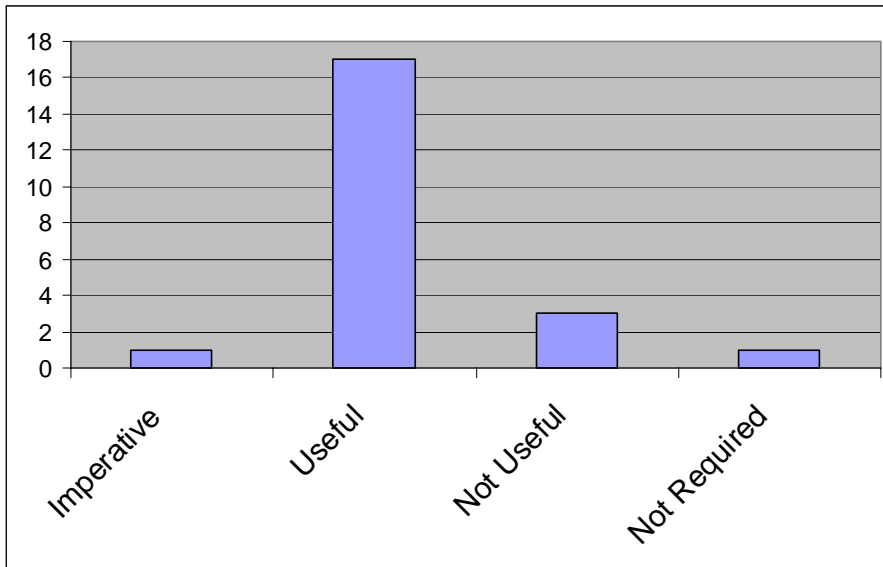
	Measure
	Imperative/Excellent
	Useful / Good
	Not Useful / Poor
	Not Required / Very Poor

Is the length of time appropriate?

Matters Arising

Does this meet your requirements?

Is the length of time appropriate?



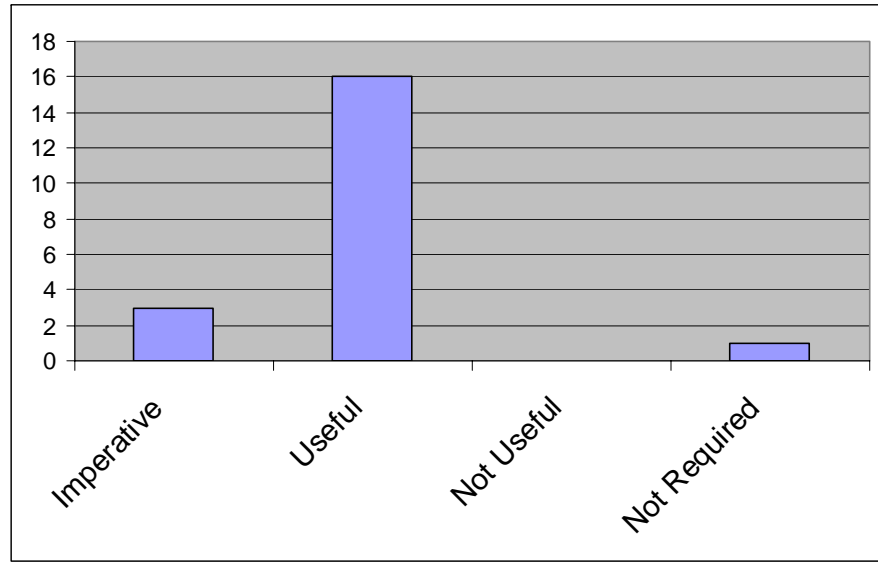
91% Good
5% Poor
5% Very Poor

- ✘ This exists for obvious reasons but there has never been any comment made. Does this need to be an agenda item?
- ✘ The matters arising from previous meetings are not always reviewed.

System Management Principle Statement (SMPS)

Does this meet your requirements?

Is the length of time appropriate?



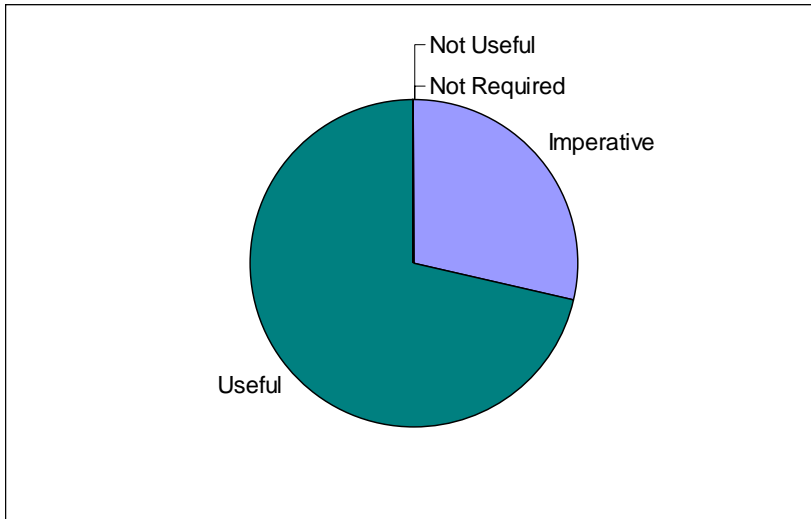
10% Excellent
76% Good
14% Poor

- ✓ Examples of key days would be useful for shipper understanding.
- ✗ Not particularly exciting but other than via the website I can't imagine this being covered.

Energy Regime

Does this meet your requirements?

Is the length of time appropriate?

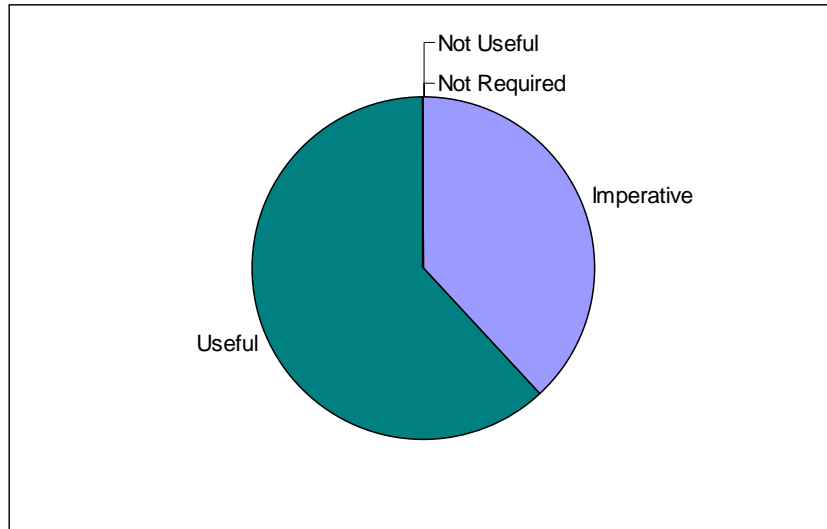


14% Excellent
86% Good

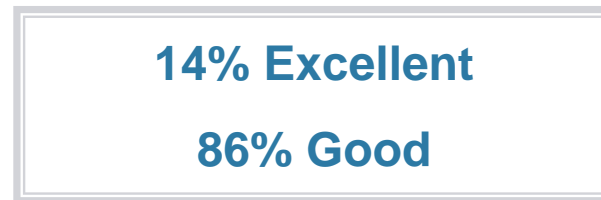
✓ This is a useful section when odd events are highlighted and discussed.

Capacity Regime

Does this meet your requirements?



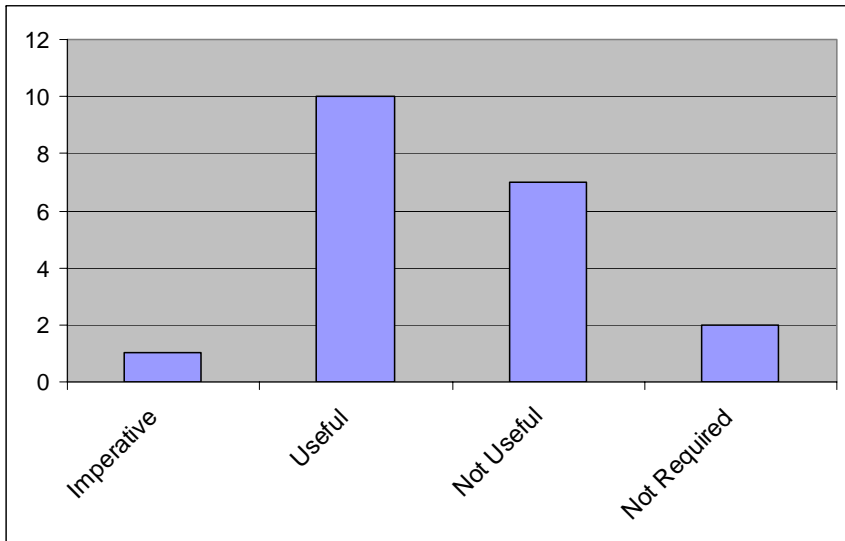
Is the length of time appropriate?



- ✓ A bit more so we understand the likelihood of future interruptions and capacity vs. expected capacity.
- ✓ We especially like the breakdown of capacity actions taken and why, but no need to go through each day – a grouping of similar days would be sufficient.

APX Gas UK

Does this meet your requirements?



Is the length of time appropriate?

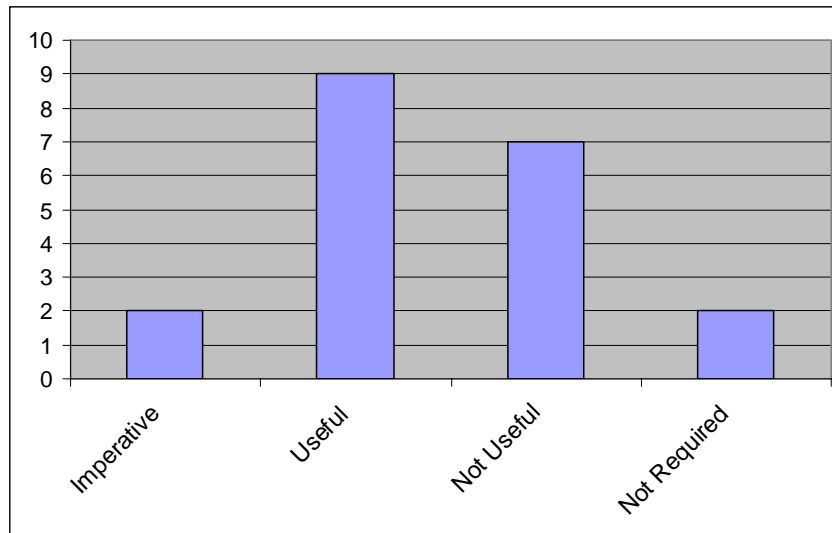
90% Good
10% Poor

✘ Do not really see much point to this, should maybe just ask APX if there is anything they need to report (like Ofgem).

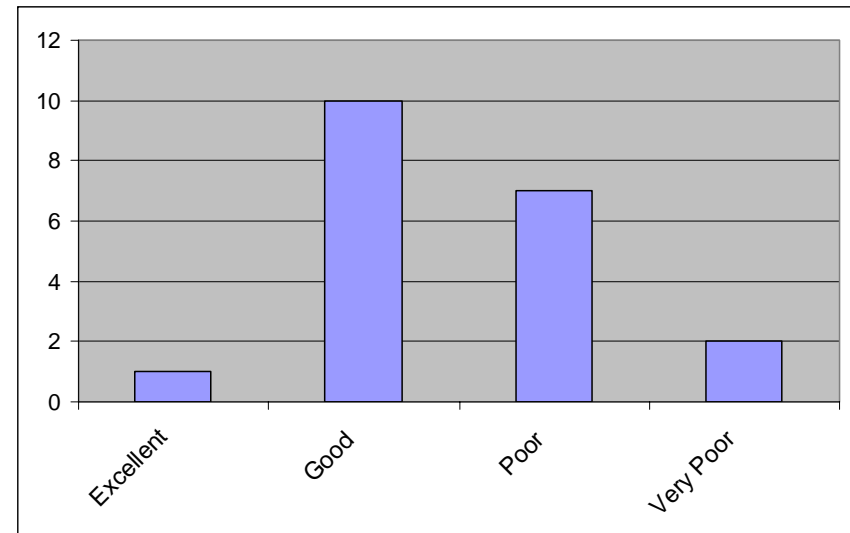
✘ Not sure what is gained by this. I agree that “project updates” are relevant for this meeting, but I think that the general update doesn’t provide anything that a few slides on their website wouldn’t do.

Ofgem

Does this meet your requirements?



Is the length of time appropriate?



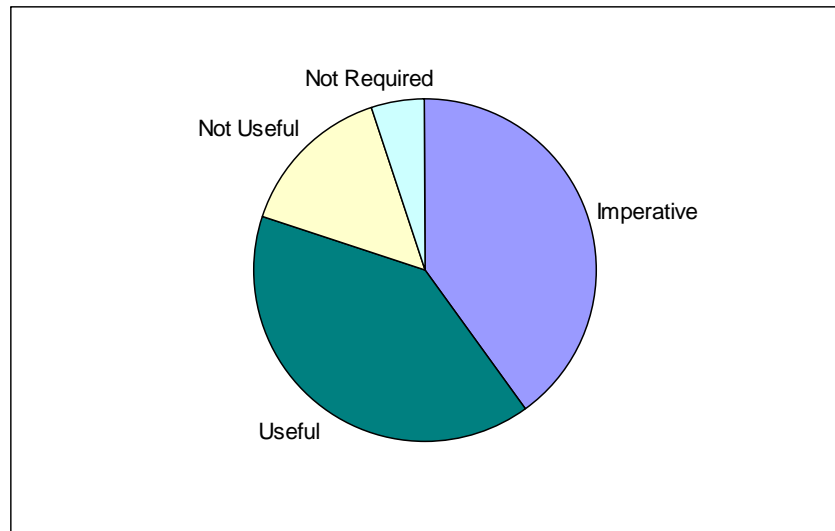
✘ Not aware of anything other than a “let us know if you have any issues” come up in this section. It might be nice to see Ofgem present views on perhaps the Mods that are with them for a decision or their take on industry issues.

✘ More often than not they come along and say nothing!

✔ Useful if Ofgem could provide updates on issues that they are working on that are affecting the market.

Gemini Updates

Does this meet your requirements?



Is the length of time appropriate?

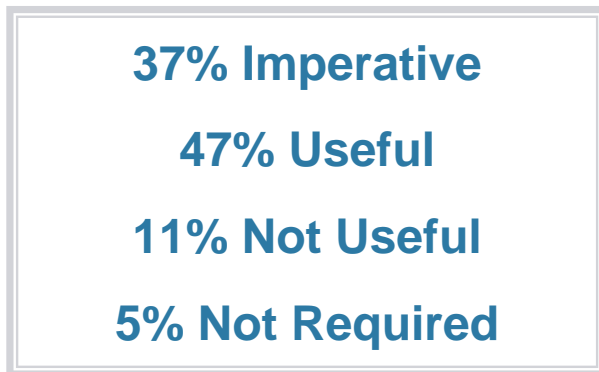


✓ This section is a great opportunity for the real users of Gemini to discuss issues with the people responsible for the system.

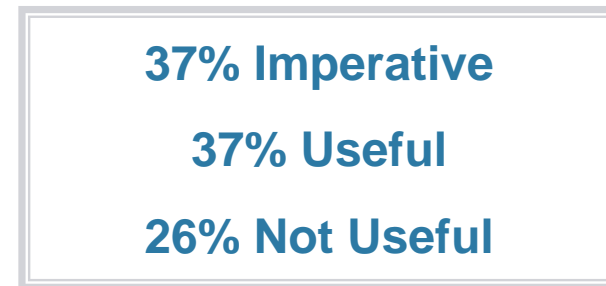
✗ Too much time spent at each forum focusing on the outage in October.

Gemini Updates

How beneficial are updates on incidents impacting the Gemini service?



How beneficial are Gemini project overviews and progress reports?



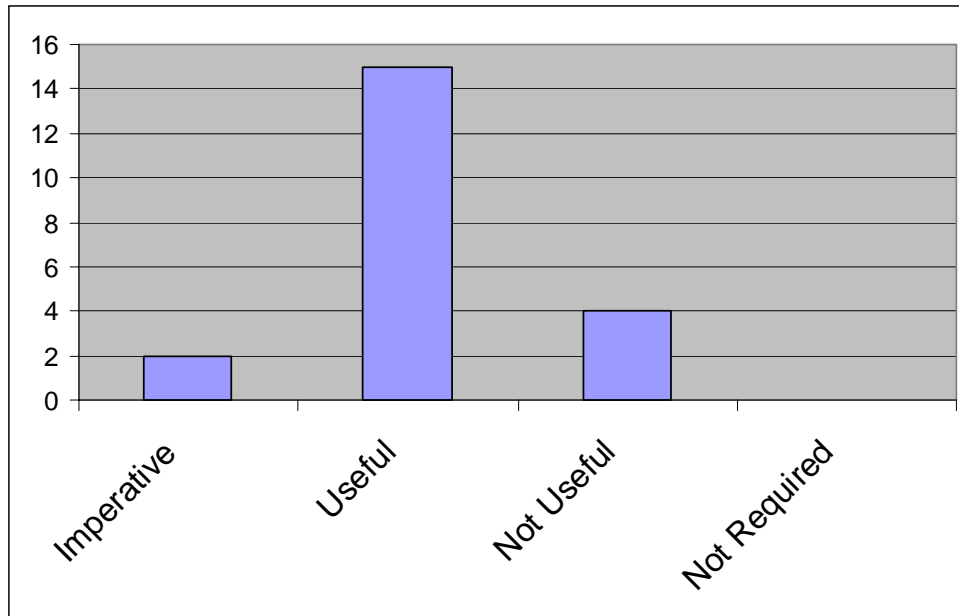
✓ Very useful in keeping up with outages.

✗ Gemini is a tool of the job and we not need to know the ins and outs of how it works!

Joint Office Updates

Does this meet your requirements?

Is the length of time appropriate?



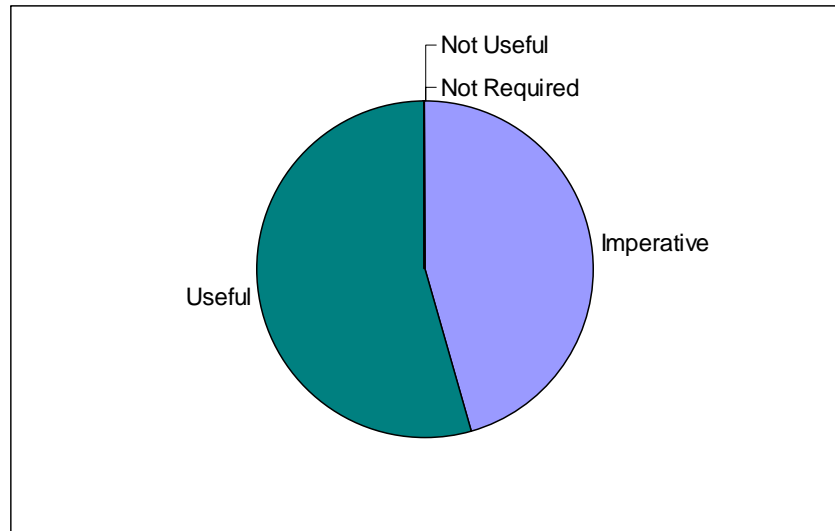
5% Excellent
76% Good
14% Poor
5% Very Poor

✘ It would be useful to have a brief summary of each of the mods which are open, e.g. one slide per mod rather than an unreadable spreadsheet. Especially on those which need comments submitted before the next forum.

Monthly Ops Update

Does this meet your requirements?

Is the length of time appropriate?

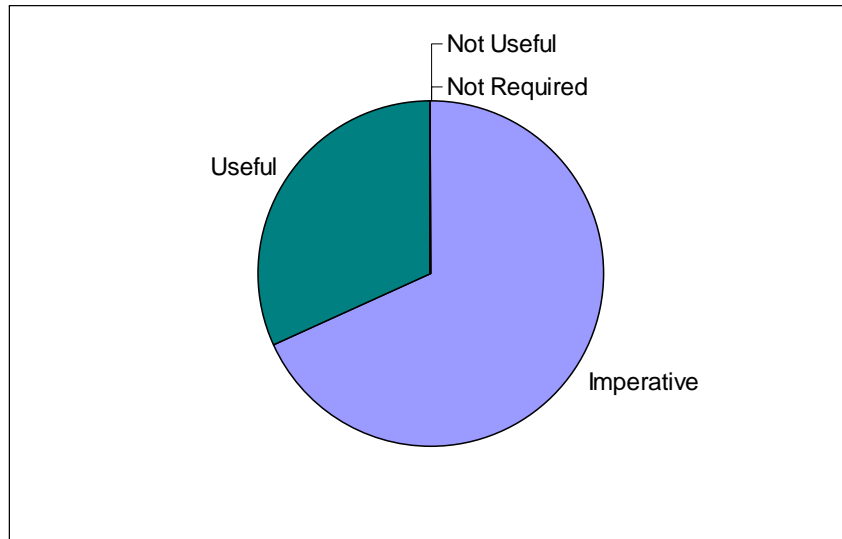


19% Excellent
76% Good
5% Poor

- ✓ This is the most useful part of the meeting and produces the most debate.
- ✓ Very important to understand the impact on the market

Maintenance Notices

Does this meet your requirements?



Is the length of time appropriate?

26% Excellent

74% Good

Is the current format beneficial?

24% Excellent

76% Good

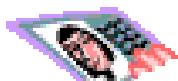
- ✓ This section is particularly useful as we get an idea of the potential NTS impacts of upcoming work.
- ✓ A better description of how the maintenance affects the network, risks, etc would be even more helpful.

Communications

Over 90% find the agenda and minutes beneficial



68% find the layout of the Gas Operational Forum website good.



95% find the handout appropriate



Changes that could be made...

More of



- Feedback from Ofgem
- Increased networking opportunities, i.e. lunch
- Minutes which include all questions
- Periodic presentations to educate the group
- More questions and discussion
- Who's who?

Less of



- Repetition of items previously covered
- Too much jargon
- Can take a while for new users to find required info on the Gas Operational Forum website