

OPERATING CODE NO.6

DEMAND CONTROL

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(This contents page does not form part of the Grid Code)

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OPERATING CODE NO.6

DEMAND CONTROL

OC6.1 INTRODUCTION

OC6.1.1 **Operating Code No.6 ("OC6")** is concerned with the provisions to be made by **Network Operators**, and in relation to **Non-Embedded Customers** by **NGET**, to permit the reduction of **Demand** in the event of insufficient **Active Power** generation being available to meet **Demand**, or in the event of breakdown or operating problems (such as in respect of **System Frequency**, **System** voltage levels or **System** thermal overloads) on any part of the **National Electricity Transmission System**.

OC6.1.2 **OC6** deals with the following:

- (a) **Customer** voltage reduction initiated by **Network Operators** (other than following the instruction of **NGET**);
- (b) **Customer Demand** reduction by **Disconnection** initiated by **Network Operators** (other than following the instruction of **NGET**);
- (c) **Demand** reduction instructed by **NGET**;
- (d) automatic low frequency **Demand Disconnection**; and
- (e) emergency manual **Demand Disconnection**.

The term "**Demand Control**" is used to describe any or all of these methods of achieving a **Demand** reduction.

OC6.1.3 The procedure set out in **OC6** includes a system of warnings to give advance notice of **Demand Control** that may be required by **NGET** under this **OC6**.

OC6.1.4 Data relating to **Demand Control** should include details relating to MW

OC6.1.5 The Electricity Supply Emergency Code issued by the Department of Trade and Industry, Energy Utilities Directorate, on 30 November 1999 provides that in certain circumstances consumers are given a certain degree of "protection" when rota disconnections are implemented pursuant to a direction under the Energy Act 1976. No such protection can be given in relation to **Demand Control** under the **Grid Code**.

OC6.1.6 Connections between **Large Power Stations** and the **National Electricity Transmission System** and between such **Power Stations** and a **User System** will not, as far as possible, be disconnected by **NGET** pursuant to the provisions of **OC6** insofar as that would interrupt supplies

- (a) for the purposes of operation of the **Power Station** (including **Start-Up** and shutting down);
- (b) for the purposes of keeping the **Power Station** in a state such that it could be Started-up when it is off-**Load** for ordinary operational reasons; or

- (c) for the purposes of compliance with the requirements of a Nuclear Site Licence.

Demand Control pursuant to this **OC6** therefore applies subject to this exception.

OC6.2 OBJECTIVE

OC6.2.1 The overall objective of **OC6** is to require the provision of facilities to enable **NGET** to achieve reduction in **Demand** that will either avoid or relieve operating problems on the **National Electricity Transmission System**, in whole or in part, and thereby to enable **NGET** to instruct **Demand Control** in a manner that does not unduly discriminate against, or unduly prefer, any one or any group of **Suppliers** or **Network Operators** or **Non-Embedded Customers**. It is also to ensure that **NGET** is notified of any **Demand Control** utilised by **Users** other than following an instruction from **NGET**.

OC6.2.2 For certain **Grid Supply Points** in Scotland it is recognised that it may not be possible to meet the requirements in OC6.4.5(b), OC6.5.3(b) (in respect of **Demand Disconnection** only), OC6.5.6 (ii), OC6.6.2 (c) and OC6.7.2 (b). In these circumstances **NGET** and the relevant **Network Operator(s)** will agree equivalent requirements covering a number of **Grid Supply Points**. If **NGET** and the relevant **Network Operator** fail to agree equivalent requirements covering a number of **Grid Supply Points**, then the relevant **Network Operator** will apply the provisions of OC6.4.5(b), OC6.5.3(b) (in respect of **Demand Disconnection** only), OC6.5.6(ii), OC6.6.2(c) and OC6.7.2(b) as evenly as reasonably practicable over the relevant **Network Operator's** entire **System**.

OC6.3 SCOPE

OC6.3.1 **OC6** applies to **NGET** and to **Users** which in **OC6** means:-

- (a) **Generators**; and
- (b) **Network Operators**.

It also applies to **NGET** in relation to **Non-Embedded Customers**.

OC6.3.2 Explanation

OC6.3.2.1 (a) Although OC6 does not apply to **Suppliers**, the implementation of **Demand Control** may affect their **Customers**.

(b) In all situations envisaged in **OC6**, **Demand Control** is exercisable:-

- (i) by reference to a **Network Operator's System**; or
- (ii) by **NGET** in relation to **Non-Embedded Customers**.

(c) **Demand Control** in all situations relates to the physical organisation of the **Total System**, and not to any contractual arrangements that may exist.

- OC6.3.2.2 (a) Accordingly, **Demand Control** will be exercisable with reference to, for example, five per cent (or such other figure as may be utilised under OC6.5) tranches of **Demand** by a **Network Operator**.
- (b) For a **Supplier**, whose **Customers** may be spread throughout a number of **User Systems** (and the **National Electricity Transmission System**), to split its **Customers** into five per cent (or such other figure as may be utilised under OC6.5) tranches of **Demand** would not result in **Demand Control** being implemented effectively on the **Total System**.
- (c) Where **Demand Control** is needed in a particular area, **NGET** would not know which **Supplier** to contact and (even if it were to) the resulting **Demand Control** implemented, because of the diversity of contracts, may well not produce the required result.
- OC6.3.2.3 (a) **Suppliers** should note, however, that, although implementation of **Demand Control** in respect of their **Customers** is not exercisable by them, their **Customers** may be affected by **Demand Control**.
- (b) This will be implemented by **Network Operators** where the **Customers** are within **User Systems** directly connected to the **National Electricity Transmission System** and by **NGET** where they are **Non-Embedded Customers**.
- (c) The contractual arrangements relating to **Customers** being supplied by **Suppliers** will, accordingly, need to reflect this.
- (d) The existence of a commercial arrangement for the provision of **Customer Demand Management** or **Commercial Ancillary Services** does not relieve a **Network Operator** from the **Demand Control** provisions of OC6.5, OC6.6 and OC6.7, which may be exercised from time to time.
- OC6.4 PROCEDURE FOR THE NOTIFICATION OF DEMAND CONTROL INITIATED BY NETWORK OPERATORS (OTHER THAN FOLLOWING THE INSTRUCTION OF NGET)
- OC6.4.1 Pursuant to the provisions of **OC1**, in respect of the time periods prior to 1100 hours each day, each **Network Operator** will notify **NGET** of all **Customer** voltage reductions and/or restorations and **Demand Disconnection** or reconnection, on a **Grid Supply Point** and half-hourly basis, which will or may, either alone or when aggregated with any other **Demand Control** planned by that **Network Operator**, result in a **Demand** change equal to or greater than the **Demand Control Notification Level** averaged over any half hour on any **Grid Supply Point**, which is planned to be instructed by the **Network Operator** other than following an instruction from **NGET** relating to **Demand** reduction.
- OC6.4.2 Under **OC6**, each **Network Operator** will notify **NGET** in writing by 1100 hours each day (or such other time specified by **NGET** from time to time) for the next day (except that it will be for the next 3 days on Fridays and 2 days on Saturdays and may be longer (as specified by **NGET** at least one week in advance) to cover holiday periods) of **Customer** voltage reduction or **Demand Disconnection** which will or may result in a **Demand** change equal to or greater than the **Demand Control Notification Level** averaged over any half hour on any **Grid Supply Point**,

(or which when aggregated with any other **Demand Control** planned by that **Network Operator** is equal to or greater than the **Demand Control Notification Level**), planned to take place during the next **Operational Day**.

OC6.4.3 When the **Customer** voltage reduction or **Demand Disconnection** which may result in a **Demand** change equal to or greater than the **Demand Control Notification Level** averaged over any half hour on any **Grid Supply Point** (or which when aggregated with any other **Demand Control** planned or implemented by that **Network Operator** is equal to or greater than the **Demand Control Notification Level**) is planned after 1100 hours, each **Network Operator** must notify **NGET** as soon as possible after the decision to implement has been made. If the **Customer** voltage reduction or **Demand Disconnection** is implemented immediately after the decision to implement is made, each **Network Operator** must notify **NGET** within five minutes of implementation.

OC6.4.4 Where, after **NGET** has been notified, whether pursuant to **OC1**, OC6.4.2 or OC6.4.3, the planned **Customer** voltage reduction or **Demand Disconnection** is changed, the **Network Operator** will notify **NGET** as soon as possible of the new plans, or if the **Customer** voltage reduction or **Demand Disconnection** implemented is different to that notified, the **Network Operator** will notify **NGET** of what took place within five minutes of implementation.

OC6.4.5 Any notification under OC6.4.2, OC6.4.3 or OC6.4.4 will contain the following information on a **Grid Supply Point** and half hourly basis:

- (a) the proposed (in the case of prior notification) and actual (in the case of subsequent notification) date, time and duration of implementation of the **Customer** voltage reduction or **Demand Disconnection**; and
- (b) the proposed reduction in **Demand** by use of the **Customer** voltage reduction or **Demand Disconnection**.

OC6.4.6 Pursuant to the provisions of OC1.5.6, each **Network Operator** will supply to **NGET** details of the amount of **Demand** reduction actually achieved by use of the **Customer** voltage reduction or **Demand Disconnection**.

OC6.5 PROCEDURE FOR THE IMPLEMENTATION OF DEMAND CONTROL ON THE INSTRUCTIONS OF NGET

OC6.5.1 A **National Electricity Transmission System Warning - High Risk of Demand Reduction** will, where possible, be issued by **NGET**, as more particularly set out in OC6.5.4, OC7.4.8 and BC1.5.4 when **NGET** anticipates that it will or may instruct a **Network Operator** to implement **Demand** reduction. It will, as provided in OC6.5.10 and OC7.4.8.2, also be issued to **Non-Embedded Customers**.

OC6.5.2 Where **NGET** expects to instruct **Demand** reduction within the following 30 minutes, **NGET** will where possible, issue a **National Electricity Transmission System Warning - Demand Control Imminent** in accordance with OC7.4.8.2(c) and OC7.4.8.6.

OC6.5.3 (a) Whether a **National Electricity Transmission System Warning - High Risk of Demand Reduction** or **National Electricity Transmission System Warning - Demand Control Imminent** has been issued or not:-

- (i) provided the instruction relates to not more than 20 per cent of its total **Demand** (measured at the time the **Demand** reduction is required); and
- (ii) if less than that, is in four integral multiples of between four and six per cent,

each **Network Operator** will abide by the instructions of **NGET** with regard to **Demand** reduction under OC6.5 without delay.

- (b) The **Demand** reduction must be achieved within the **Network Operator's System** as far as possible uniformly across all **Grid Supply Points** (unless otherwise specified in the **National Electricity Transmission System Warning - High Risk of Demand Reduction**) either by **Customer** voltage reduction or by **Demand Disconnection**, as soon as possible but in any event no longer than five minutes from the instruction being given by **NGET**.
- (c) Each **Network Operator** must notify **NGET** in writing by calendar week 24 each year of the integral multiples it will use with effect from the succeeding **Financial Year** onwards. Thereafter, any changes must be notified in writing to **NGET** at least 10 **Business Days** prior to the change coming into effect.

OC6.5.4

- (a) Where **NGET** wishes to instruct a **Demand** reduction of more than 20 per cent of a **Network Operator's Demand** (measured at the time the **Demand** reduction is required), it shall, if it is able, issue a **National Electricity Transmission System Warning - High Risk of Demand Reduction** to the **Network Operator** by 1600 hours on the previous day. The warning will state the percentage level of **Demand** reduction that **NGET** may want to instruct (measured at the time the **Demand** reduction is required).
- (b) The **National Electricity Transmission System Warning - High Risk of Demand Reduction** will specify the percentage of **Demand** reduction that **NGET** may require in integral multiples of the percentage levels notified by **Users** under OC6.5.3(c) up to (and including) 20 per cent and of five per cent above 20 per cent and will not relate to more than 40 per cent of **Demand** (measured at the time the **Demand** reduction is required) of the **Demand** on the **User System** of a **Network Operator**.
- (c) If **NGET** has issued the **National Electricity Transmission System Warning - High Risk of Demand Reduction** by 1600 hours on the previous day, on receipt of it the relevant **Network Operator** shall make available the percentage reduction in **Demand** specified for use within the period of the **National Electricity Transmission System Warning**.
- (d) If **NGET** has not issued the **National Electricity Transmission System Warning - High Risk of Demand Reduction** by 1600 hours the previous day, but after that time, the **Network Operator** shall make available as much of the required **Demand** reduction as it is able, for use within the period of the **National Electricity Transmission System Warning**.

OC6.5.5

- (a) If **NGET** has given a **National Electricity Transmission System Warning - High Risk of Demand Reduction** to a **Network Operator**, and has issued it by 1600 hours on the previous day, it can instruct the **Network Operator**

to reduce its **Demand** by the percentage specified in the **National Electricity Transmission System Warning**.

- (b) **NGET** accepts that if it has not issued the **National Electricity Transmission System Warning - High Risk of Demand Reduction** by 1600 hours on the previous day or if it has issued it by 1600 hours on the previous day, but it requires a further percentage of **Demand** reduction (which may be in excess of 40 per cent of the total **Demand** on the **User System** of the **Network Operator** (measured at the time the **Demand** reduction is required) from that set out in the **National Electricity Transmission System Warning**, it can only receive an amount that can be made available at that time by the **Network Operator**.
- (c) Other than with regard to the proviso, the provisions of OC6.5.3 shall apply to those instructions.

OC6.5.6 Once a **Demand** reduction has been applied by a **Network Operator** at the instruction of **NGET**, the **Network Operator** may interchange the **Customers** to whom the **Demand** reduction has been applied provided that,

- (i) the percentage of **Demand** reduction at all times within the **Network Operator's System** does not change; and
- (ii) at all times it is achieved within the **Network Operator's System** as far as possible uniformly across all **Grid Supply Points** (unless otherwise specified in the **National Electricity Transmission System Warning - High Risk of Demand Reduction** if one has been issued),

until **NGET** instructs that **Network Operator** in accordance with **OC6**.

OC6.5.7 Each **Network Operator** will abide by the instructions of **NGET** with regard to the restoration of **Demand** under OC6.5 without delay. It shall not restore **Demand** until it has received such instruction. The restoration of **Demand** must be achieved as soon as possible and the process of restoration must begin within 2 minutes of the instruction being given by **NGET**.

OC6.5.8 In circumstances of protracted shortage of generation or where a statutory instruction has been given (eg. a fuel security period) and when a reduction in **Demand** is envisaged by **NGET** to be prolonged, **NGET** will notify the **Network Operator** of the expected duration.

OC6.5.9 The **Network Operator** will notify **NGET** in writing that it has complied with **NGET's** instruction under OC6.5, within five minutes of so doing, together with an estimation of the **Demand** reduction or restoration achieved, as the case may be.

OC6.5.10 **NGET** may itself implement **Demand** reduction and subsequent restoration on **Non-Embedded Customers** as part of a **Demand Control** requirement and it will organise the **National Electricity Transmission System** so that it will be able to reduce **Demand** by **Disconnection** of, or **Customer** voltage reduction to, all or any **Non-Embedded Customers**. Equivalent provisions to those in OC6.5.4 shall apply to issuing a **National Electricity Transmission System Warning - High Risk of Demand Reduction** to **Non-Embedded Customers**, as envisaged in OC7.4.8.

OC6.5.11 Pursuant to the provisions of OC1.5.6, the **Network Operator** will supply to **NGET** details of the amount of **Demand** reduction or restoration actually achieved.

OC6.6 **AUTOMATIC LOW FREQUENCY DEMAND DISCONNECTION**

OC6.6.1 Each **Network Operator** will make arrangements that will enable automatic low **Frequency Disconnection** of at least:

- (i) 60 per cent of its total **Demand** (based on **Annual ACS Conditions**) at the time of forecast **National Electricity Transmission System peak demand** where such **Network Operator's System** is connected to the **National Electricity Transmission System** in **NGET's Transmission Area**
- (ii) 40 per cent of its total **Demand** (based on **Annual ACS Conditions**) at the time of forecast **National Electricity Transmission System peak** where such **Network Operator's System** is connected to the **National Electricity Transmission System** in either **SPT's** or **SHETL's Transmission Area**

in order to seek to limit the consequences of a major loss of generation or an **Event** on the **Total System** which leaves part of the **Total System** with a generation deficit. Where a **Network Operator's System** is connected to the **National Electricity Transmission System** in more than one **Transmission Area**, the figure above for the **Transmission Area** in which the majority of the **Network Operator's Demand** is connected shall apply.

OC6.6.2 (a) The **Demand** of each **Network Operator** which is subject to automatic low **Frequency Disconnection** will be split into discrete MW blocks.

(b) The number, size (% **Demand**) and the associated low **Frequency** settings of these blocks, will be as specified in Table CC.A.5.5.1a. **NGET** will keep the settings under review.

(c) The distribution of the blocks will be such as to give a reasonably uniform **Disconnection** within the **Network Operator's System**, as the case may be, across all **Grid Supply Points**.

(d) Each **Network Operator** will notify **NGET** in writing by calendar week 24 each year of the details of the automatic low **Frequency Disconnection** on its **User System**. The information provided should identify, for each **Grid Supply Point** at the date and time of the annual peak of the **National Electricity Transmission System Demand at Annual ACS Conditions** (as notified pursuant to OC1.4.2), the frequency settings at which **Demand Disconnection** will be initiated and amount of **Demand** disconnected at each such setting.

OC6.6.3 Where conditions are such that, following automatic low **Frequency Demand Disconnection**, and the subsequent **Frequency** recovery, it is not possible to restore a large proportion of the total **Demand** so disconnected within a reasonable period of time, **NGET** may instruct a **Network Operator** to implement additional **Demand Disconnection** manually, and restore an equivalent amount of the **Demand** that had been disconnected automatically. The purpose of such action is to ensure that a subsequent fall in **Frequency** will again be contained by the operation of automatic low **Frequency Demand Disconnection**.

OC6.6.4 Once an automatic low **Frequency Demand Disconnection** has taken place, the **Network Operator** on whose **User System** it has occurred, will not reconnect until **NGET** instructs that **Network Operator** to do so in accordance with **OC6**.

- OC6.6.5 Once the **Frequency** has recovered, each **Network Operator** will abide by the instructions of **NGET** with regard to reconnection under OC6.6 without delay. Reconnection must be achieved as soon as possible and the process of reconnection must begin within 2 minutes of the instruction being given by **NGET**.
- OC6.6.6 (a) **Non-Embedded Customers** (including a **Pumped Storage Generator**) must provide automatic low **Frequency** disconnection, which will be split into discrete blocks.
- (b) The number and size of blocks and the associated low **Frequency** settings will be as specified by **NGET** by week 24 each calendar year following discussion with the **Non-Embedded Customers** (including a **Pumped Storage Generator**) in accordance with the relevant **Bilateral Agreement**.
- OC6.6.7 (a) In addition, **Generators** may wish to disconnect **Generating Units** from the **System**, either manually or automatically, should they be subject to **Frequency** levels which could result in **Generating Unit** damage.
- (b) This **Disconnection** facility on such **Generating Unit** directly connected to the **National Electricity Transmission System**, will be agreed with **NGET** in accordance with the **Bilateral Agreement**.
- (c) Any **Embedded Power Stations** will need to agree this **Disconnection** facility with the relevant **User** to whose **System** that **Power Station** is connected, which will then need to notify **NGET** of this.
- OC6.6.8 The **Network Operator** or **Non-Embedded Customer**, as the case may be, will notify **NGET** with an estimation of the **Demand** reduction which has occurred under automatic low **Frequency Demand Disconnection** and similarly notify the restoration, as the case may be, in each case within five minutes of the **Disconnection** or restoration.
- OC6.6.9 Pursuant to the provisions of OC1.5.6 the **Network Operator** and **Non-Embedded Customer** will supply to **NGET** details of the amount of **Demand** reduction or restoration actually achieved.
- OC6.6.10 (a) In the case of a **User**, it is not necessary for it to provide automatic low **Frequency** disconnection under OC6.6 only to the extent that it is providing, at the time it would be so needed, low **Frequency** disconnection at a higher level of **Frequency** as an **Ancillary Service**, namely if the amount provided as an **Ancillary Service** is less than that required under OC6.6 then the **User** must provide the balance required under OC6.6 at the time it is so needed.
- (b) The provisions of OC7.4.8 relating to the use of **Demand Control** should be borne in mind by **Users**.

OC6.7 EMERGENCY MANUAL DISCONNECTION

- OC6.7.1 Each **Network Operator** will make arrangements that will enable it, following an instruction from **NGET**, to disconnect **Customers** on its **User System** under emergency conditions irrespective of **Frequency** within 30 minutes. It must be

possible to apply the **Demand Disconnections** to individual or specific groups of **Grid Supply Points**, as determined by **NGET**.

- OC6.7.2 (a) Each **Network Operator** shall provide **NGET** in writing by week 24 in each calendar year, in respect of the next following year beginning week 24, on a **Grid Supply Point** basis, with the following information (which is set out in a tabular format in the Appendix):
- (i) its total peak **Demand** (based on **Annual ACS Conditions**); and
 - (ii) the percentage value of the total peak **Demand** that can be disconnected (and in the case of that in the first 5 minutes it must include that which can also be reduced by voltage reduction) within timescales of 5/10/15/20/25/30 minutes.
- (b) The information should include, in relation to the first 5 minutes, as a minimum, the 20% of **Demand** that must be reduced on instruction under OC6.5.
- OC6.7.3 Each **Network Operator** will abide by the instructions of **NGET** with regard to **Disconnection** under OC6.7 without delay, and the **Disconnection** must be achieved as soon as possible after the instruction being given by **NGET**, and in any case, within the timescale registered in OC6.7. The instruction may relate to an individual **Grid Supply Point** and/or groups of **Grid Supply Points**.
- OC6.7.4 **NGET** will notify a **Network Operator** who has been instructed under OC6.7, of what has happened on the **National Electricity Transmission System** to necessitate the instruction, in accordance with the provisions of **OC7** and, if relevant, **OC10**.
- OC6.7.5 Once a **Disconnection** has been applied by a **Network Operator** at the instruction of **NGET**, that **Network Operator** will not reconnect until **NGET** instructs it to do so in accordance with **OC6**.
- OC6.7.6 Each **Network Operator** will abide by the instructions of **NGET** with regard to reconnection under OC6.7 without delay, and shall not reconnect until it has received such instruction and reconnection must be achieved as soon as possible and the process of reconnection must begin within 2 minutes of the instruction being given by **NGET**.
- OC6.7.7 **NGET** may itself disconnect manually and reconnect **Non-Embedded Customers** as part of a **Demand Control** requirement under emergency conditions.
- OC6.7.8 If **NGET** determines that emergency manual **Disconnection** referred to in OC6.7 is inadequate, **NGET** may disconnect **Network Operators** and/or **Non-Embedded Customers** at **Grid Supply Points**, to preserve the security of the **National Electricity Transmission System**.
- OC6.7.9 Pursuant to the provisions of OC1.5.6 the **Network Operator** will supply to **NGET** details of the amount of **Demand** reduction or restoration actually achieved.

OC6.8

OPERATION OF THE **BALANCING MECHANISM DURING DEMAND CONTROL**

Demand Control will constitute an **Emergency Instruction** in accordance with BC2.9 and it may be necessary to depart from normal **Balancing Mechanism** operation in accordance with BC2 in issuing **Bid-Offer Acceptances**. **NGET** will inform affected **BM Participants** in accordance with the provisions of **OC7**.

APPENDIX

EMERGENCY MANUAL DEMAND REDUCTION/DISCONNECTION SUMMARY SHEET
(As set out in OC6.7)

NETWORK OPERATOR _____ [YEAR] PEAK: _____

GRID SUPPLY POINT (Name)	PEAK MW	% OF GROUP DEMAND DISCONNECTION (AND/OR REDUCTION IN THE CASE OF THE FIRST 5 MINUTES) (CUMULATIVE)						REMARKS
		TIME (MINS)						
		5	10	15	20	25	30	

Notes: 1. Data to be provided annually by week 24 to cover the following year.

< End of OC6 >