

Exercise Prelude

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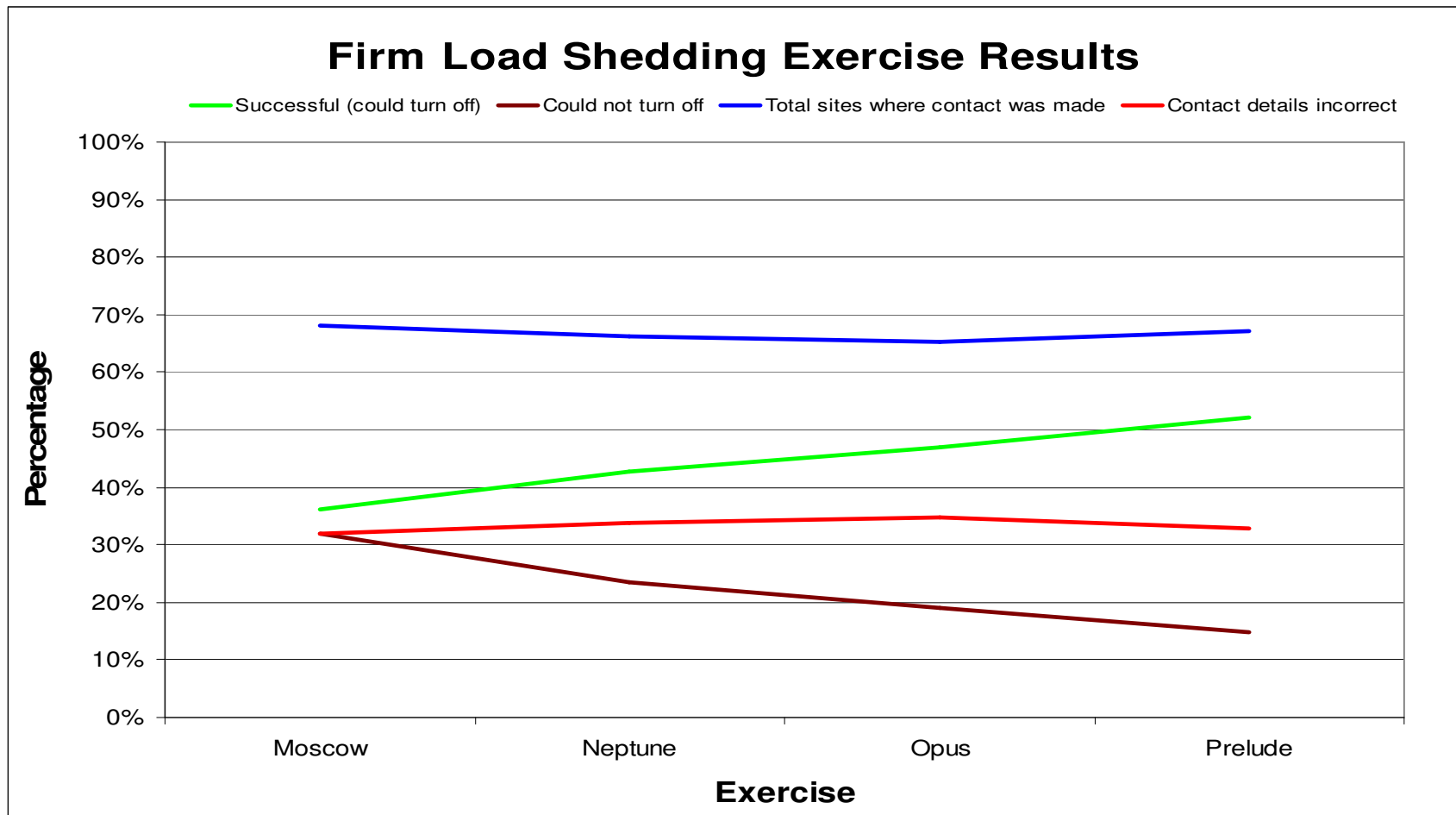
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Exercise Prelude - Observations

- ◆ **New processes introduced for Moffat Interconnector worked well.**
- ◆ **Communications from NEMT to the Distribution Network Control rooms was effective.**
- ◆ **Communications and processes need aligning between Distribution Networks and Supplementary Transporters (IGT's)**
- ◆ **All transporters reported that the quality of site contact details was poor**
- ◆ **Improvement in the number of sites that when contacted would load shed**
 - ◆ Improvement by sites in understanding what is required of them
 - ◆ Improvements by Transporters in call handling and the escalation of issues

Firm load shedding – contact details



Exercise Prelude - Observations

Shippers were frustrated by fax communications

- ◆ Duplicate faxes being sent by transporter control rooms during the exercise
- ◆ SC2004 fault resulted in restoration notices being repeatedly sent after the end of the exercise

Some shippers unaware of new control room structure / effect on emergency communications and processes

Exercise Prelude - Actions

Working with Transporters to improve:

- ◆ Communication with Shippers and Supplementary Transporters detailing the changes to distribution network control rooms
- ◆ Maintaining a commitment to “Best Practice” and adoption of it.
- ◆ Establishing a better understanding of isolation and the restoration process

Exercise Prelude - Actions

Working with Shippers to improve:

- ◆ Provision of emergency contact details
- ◆ Methods of communication and information provision
- ◆ Awareness of any process changes
- ◆ Understanding of the types and scopes of a Network Gas Supply Emergency
- ◆ Clear understanding of the commercial processes

Report and contact details

The full results of Exercise Prelude are now available from the HSE website

<http://www.hse.gov.uk/gas/supply/information.htm>

For further information please contact the emergency planning team

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