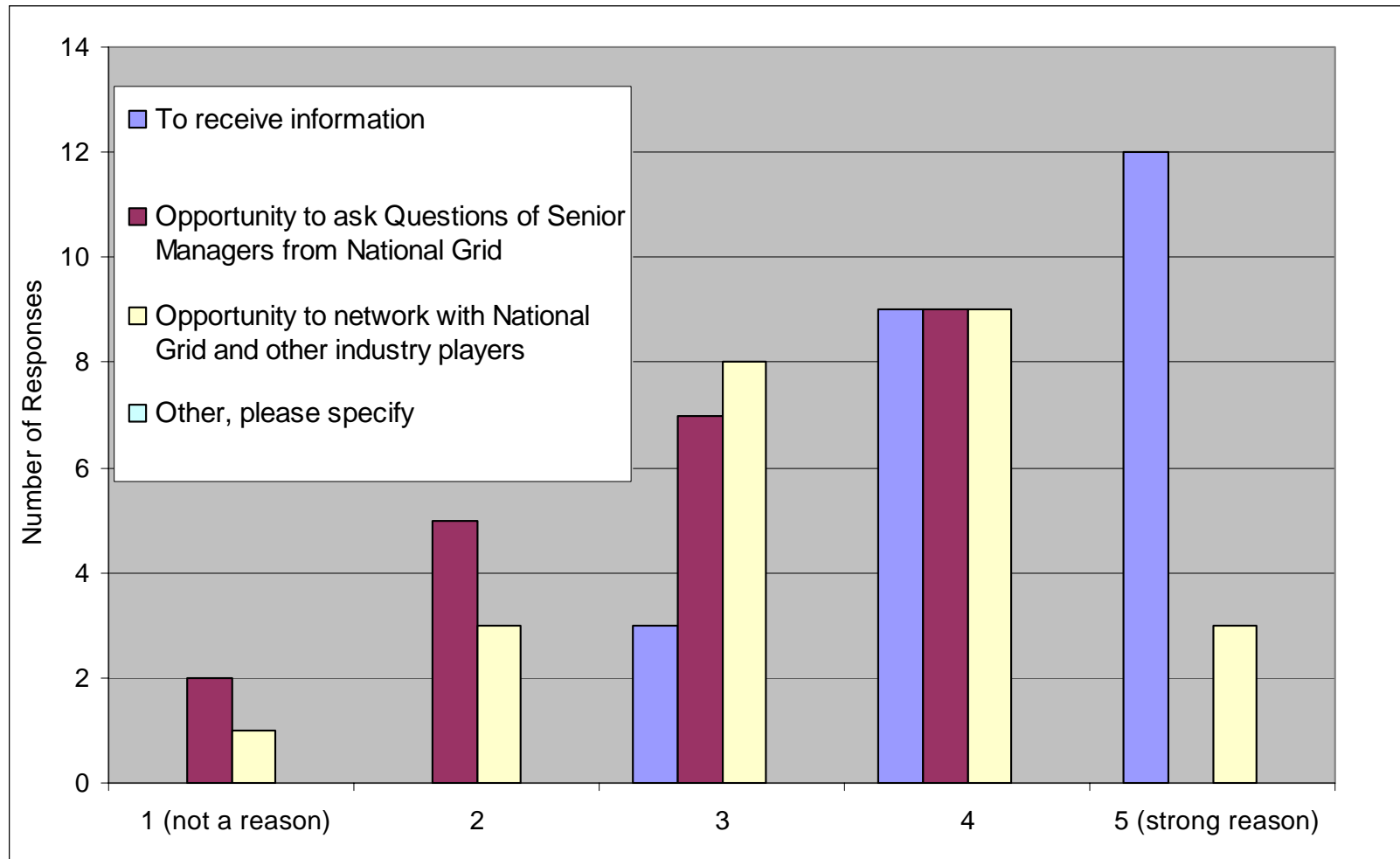


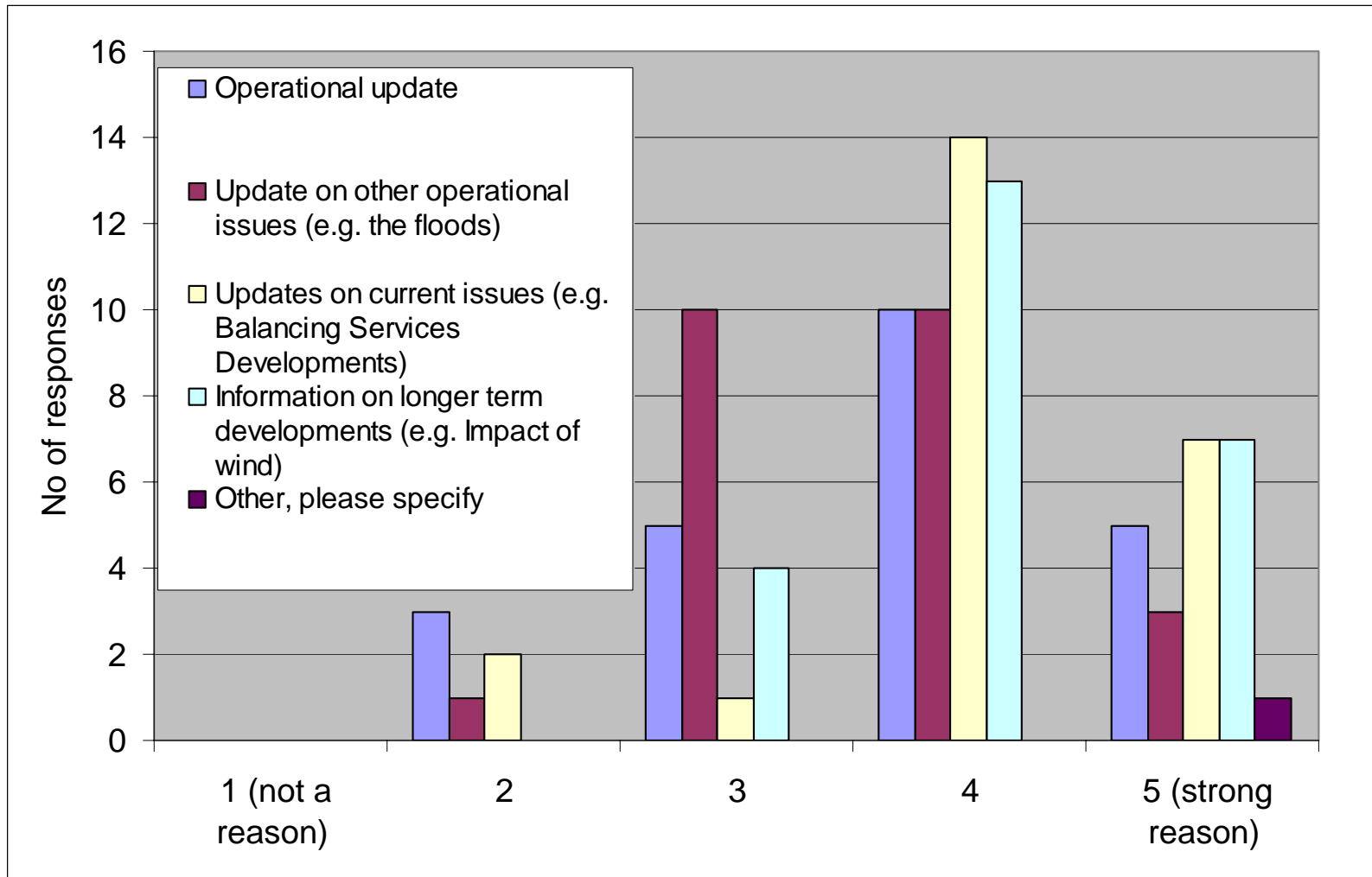
Operational Forum Feedback for 2008

John Perkins

Reasons for attending the Ops Forum



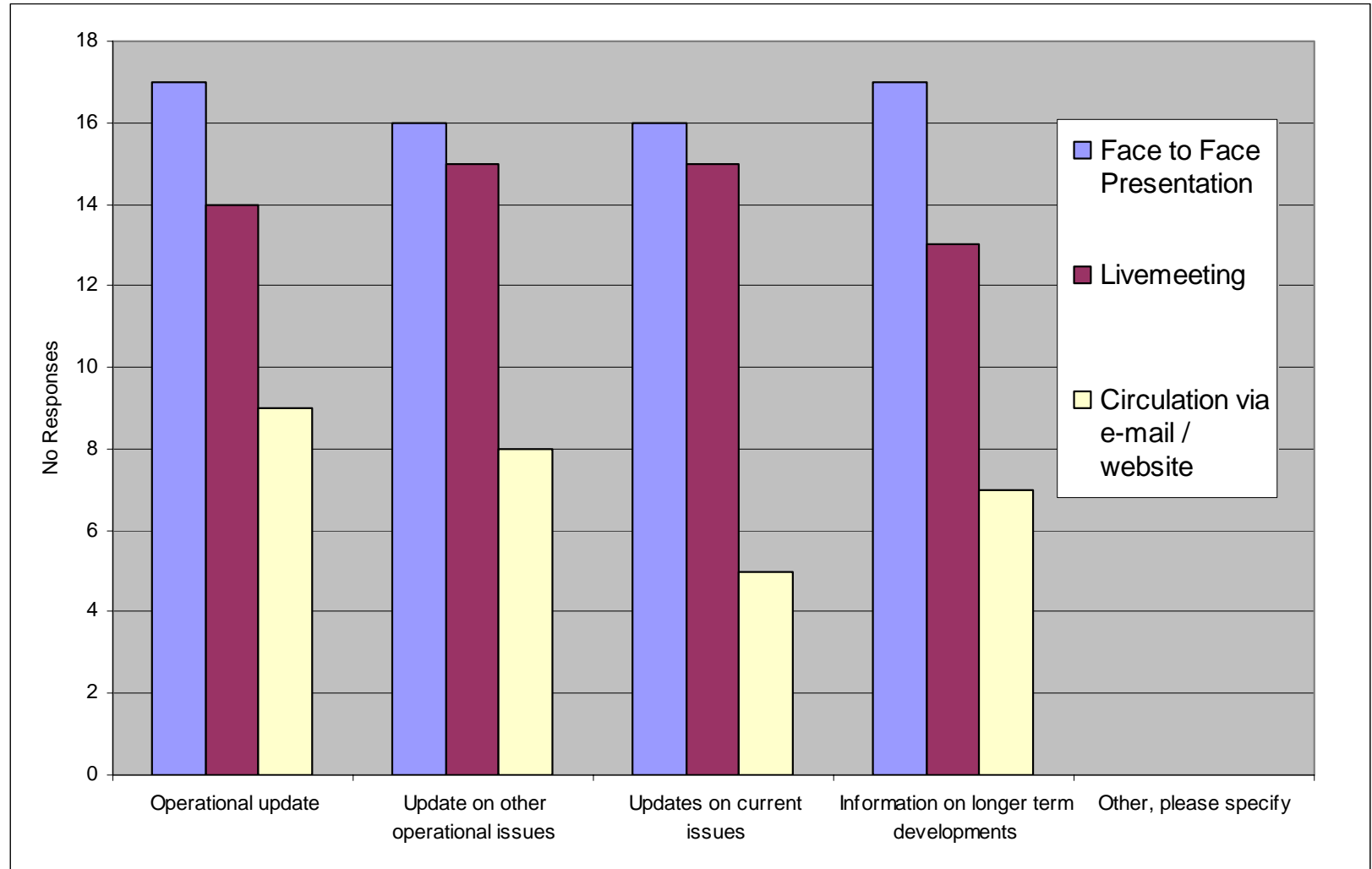
Value placed on the types of information



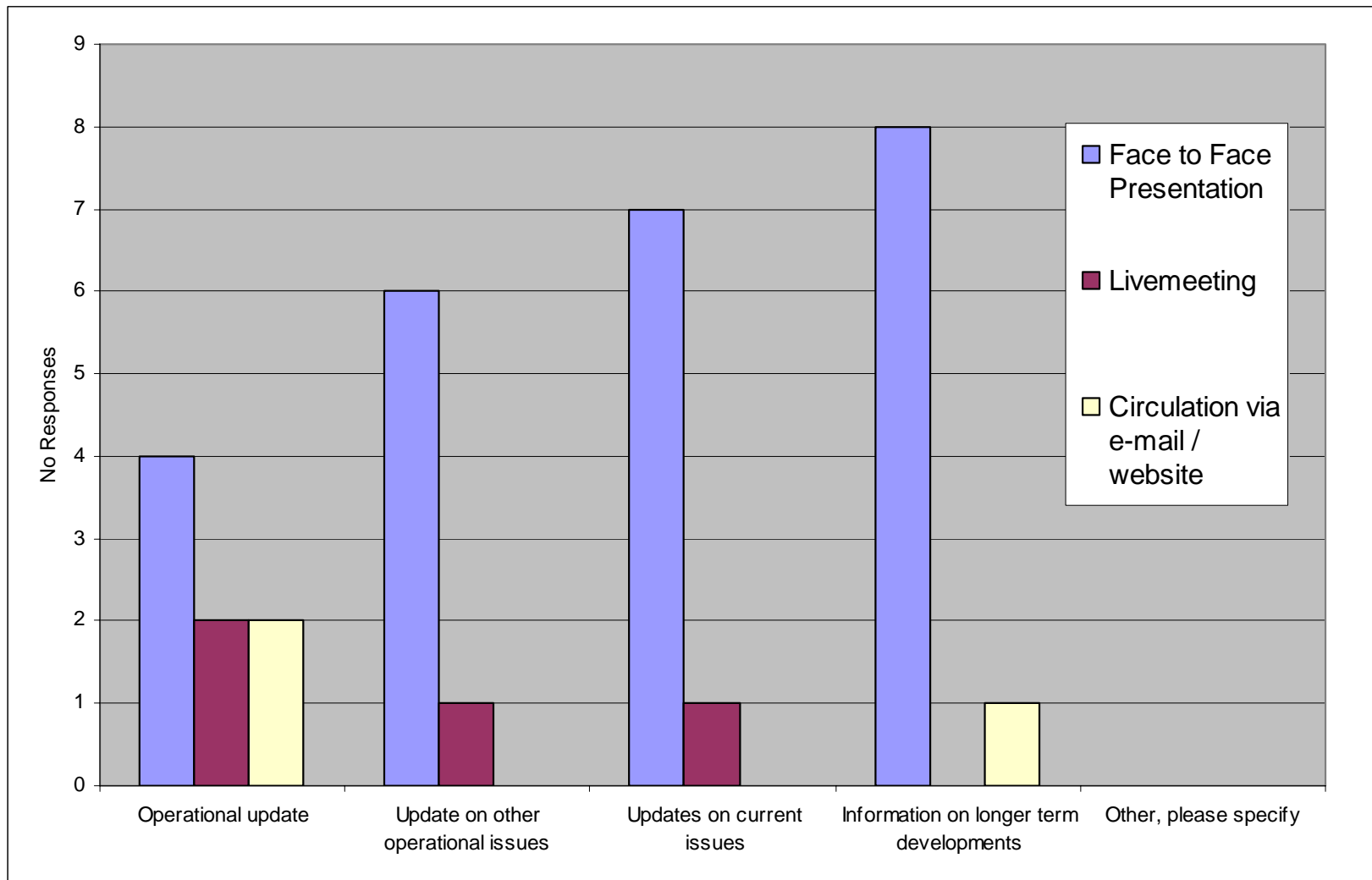
Requests for other information/types of information

- ◆ Comparison of STOR with previous arrangements on costs and availability
- ◆ Views on ideal cash out arrangements
- ◆ BSUOS forecasting
- ◆ Future issues
- ◆ Future developments

Acceptable ways of receiving information



Preferred ways of receiving information



Number of Fora

		Number of Interim Fora				
		0	1	2	3	6
Number of Full Fora	0					1
	1		1			
	2			3		
	3	1.5			12	
	4	0.5		1		

Preferred location

- ◆ 15 – Ardencote
 - ◆ 2 requests for occasional variety
- ◆ 3 - London / South
- ◆ 2 - Other centrally located (for variety)
- ◆ 1- City Centre (Train)
- ◆ 1 -Reading

Other comments

- ◆ Assume audience is now informed/expert
- ◆ Reduce educational content (except for new issues)
- ◆ Focus on key/unusual historic events when looking back (but remove share of overall content)
- ◆ Main focus should be on new developments, forecasts of behaviour, anticipated issues etc (wind, balancing services, issues, developments)

Conclusions

- ◆ People attend to listen and network.
- ◆ A strong reason for attending is to find out about current and future developments
- ◆ Participants would prefer to receive information via full fora or livemeeting (rather than via e-mail)
- ◆ We should stick to 3 full and 3 interim fora per year