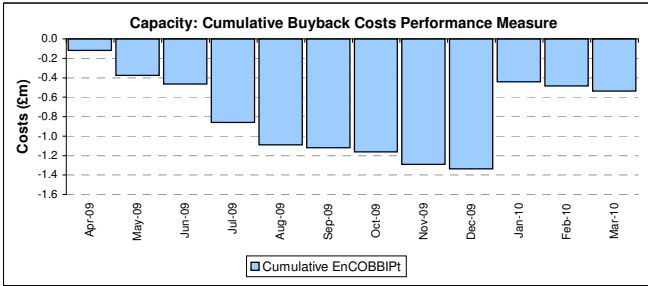
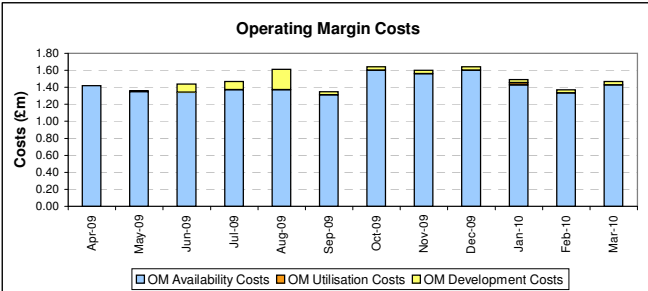


Capacity



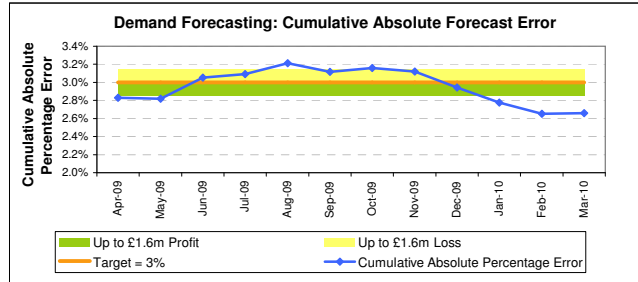
The chart shows the monthly cumulative buy-back cost performance measure. The annual target cost for this incentive is £22.7m. The position at the end of the incentive year was a net revenue of £537,697, leading to an incentive revenue of £11.6m.

Operating Margins



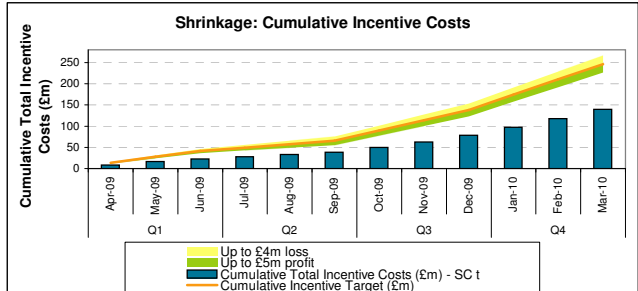
The chart shows the cumulative costs of Operating Margins availability, utilisation and development. For 2009/10 the only costs that are incentivised are those for utilisation, with a target of £0.27m. A small utilisation in January meant the position at the end of the incentive year was a spend of £0.02m, leading to an incentive revenue of £0.25m.

Demand Forecasting



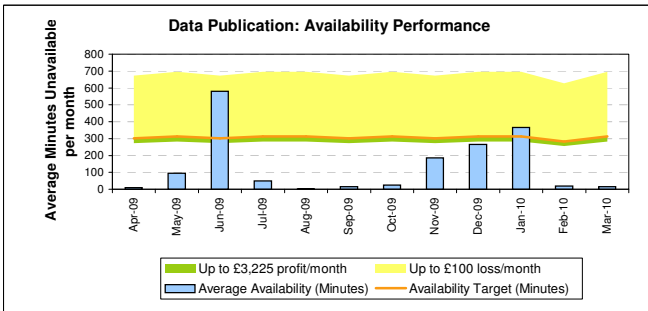
The chart compares the monthly cumulative absolute forecast error (the blue line) to the incentive target (the orange line), where the target is a cumulative absolute error of 3% for the full year. The position at the end of the year was a cumulative absolute forecast error of 2.66%, leading to an incentive revenue of £2.1m.

Shrinkage

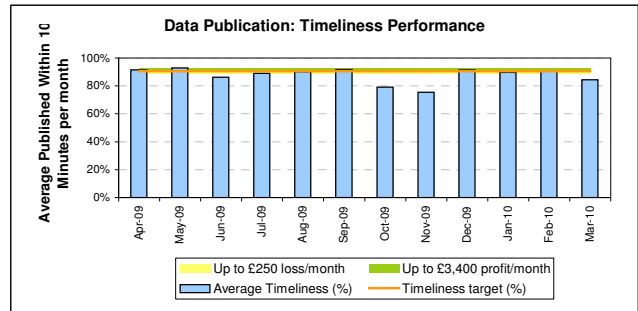


The chart compares cumulative total shrinkage costs (the blue bars) to an indicative cumulative target (the orange line). The position at the end of the incentive year was a cost of £139.43m, leading to an incentive payment of £5.0m.

Data Publication

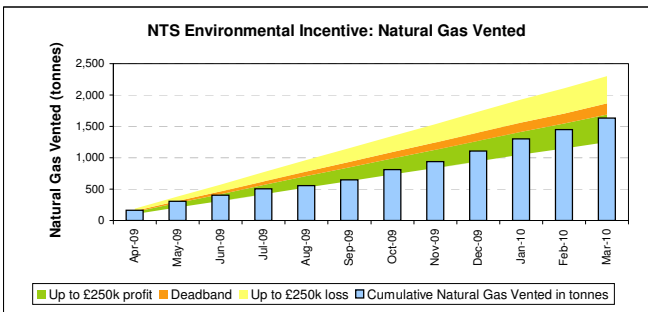


The chart compares the average number of minutes for which the incentivised web pages were unavailable in the month (the blue columns) to the incentive target (the orange line), where the target represents 99.3% availability. Overall performance led to an incentive revenue of £39k.



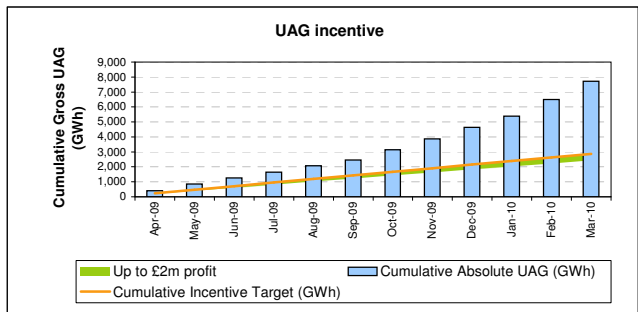
The chart compares the average timeliness of the incentivised reports for the month (the blue columns) to the incentive target (the orange line), where the target represents 90.5% published within 10 minutes. Overall performance led to an incentive revenue of £11k.

NTS Environmental Incentive



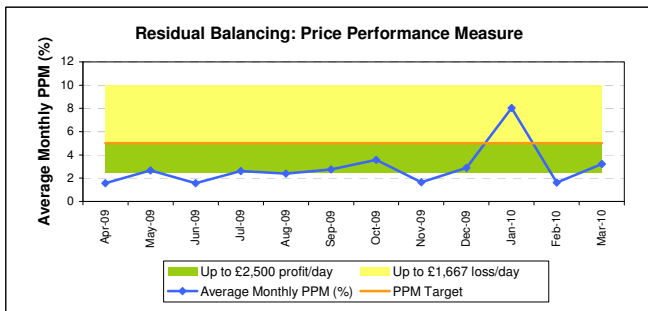
The chart compares the cumulative mass of natural gas vented (the blue columns) to a cumulative target (the orange band). The position at the end of the year was a vented mass of 1,634 tonnes, leading to an incentive payment of £0.14m.

Unaccounted for Gas

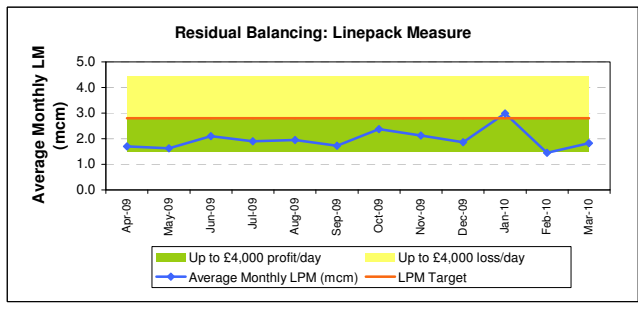


The chart compares cumulative absolute UAG (the blue columns) to a cumulative target (the orange line). The position at the end of the incentive year was cumulative absolute UAG of 7,716GWh, leading to an incentive payment of £0.

Residual Balancing



The chart compares the average Price Performance Measure in the month (the blue line) to the incentive target (the orange line), where the target is a PPM of 5%. Overall performance led to an incentive payment of £1.0m.



The chart compares the average Linepack Measure in the month (the blue line) to the daily incentive target (the orange line), where the target is an LPM of 2.8mcm. Overall performance led to an incentive payment of £0.6m.