

CUSC KPIs – October 2009

Alex Thomason, CUSC Amendments Panel, 27th November 2009



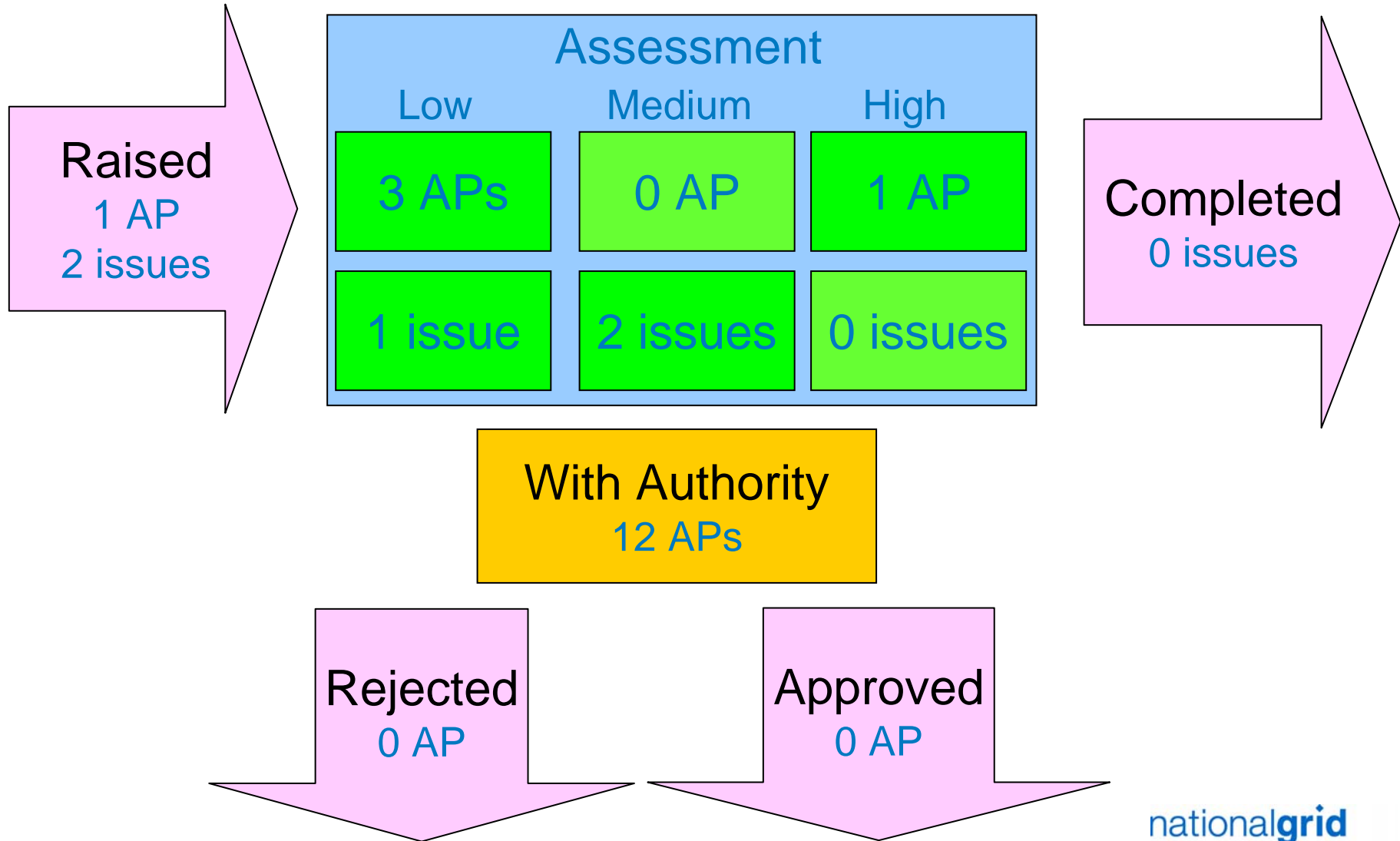
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Introduction

- ◆ CUSC KPIs were discussed at the October Panel meeting
- ◆ Based on BSC KPIs, tailored to CUSC processes
- ◆ Two sets of KPIs agreed:
 - ◆ Amendments KPIs – progress through amendments process
 - ◆ Amendments Panel KPIs – administration of the code
- ◆ November 2009 is the first Amendments Panel meeting to trial the CUSC KPIs
- ◆ Feedback welcome

CUSC Amendment KPIs – October 2009



Assessment difficulty

Points awarded (1 for each)

- ◆ Major reform
- ◆ Complex area (e.g. Gas Insulated Switchgear, Reactive)
- ◆ Working group required
- ◆ Urgent
- ◆ More than one alternative solution likely
- ◆ Cross code issue

	Low	Medium	High
Scoring	0	1-3	4+

Assessment traffic lights

	Time	Quality
Green	Number of Amendment Proposals (APs) taking equal to or less time than initial timescales agreed by Panel	Panel accepts Working Group recommendation to move to Company consultation
Amber	Number of APs taking longer than initial timescales agreed by Panel, but variation agreed by Panel Members	Panel rejects Working Group recommendation to move to Company consultation but not due to failure of analysis, Terms of Reference, process or presentation
Red	Number of APs taking longer than initial timescales agreed by Panel, with no agreed variation by Panel Members	Panel rejects Working Group recommendation to move to Company consultation due to failure of analysis, Terms of Reference, process or presentation

Implementation: Green as per agreed timescales
Red later than agreed timescales

CUSC Amendments Panel KPIs – October 2009

KPI	Measure	October 2009	Rolling average
Papers issued	Number of papers	8	8
Papers issued late	Number of papers issued late. Target is 5 working days before Amendments Panel meeting	0	0
Draft minutes issued on time	Working days late. Target is 10 working days after Amendments Panel meeting	0	0
Headline report publication	Working days late. Target is 5 working days after Amendments Panel meeting	0	0
Progress report publication	Working days late. Target is 1 st working day of month to send to Authority and 8 th working day of month to publish on Company website	0	0
Amendment register publication	Working days late Target is 8 th working day of month for publication on Company website	0	0
Final minutes Issued on time	Working days late. Target is 5 working days after Amendments Panel meeting at which they are approved by the panel	0	0
Website updated on time	Number of papers issued late. Target for publication is 5 working days before Amendments Panel meeting for Panel papers and 5 working days after Panel meeting for publication of final minutes	0	0